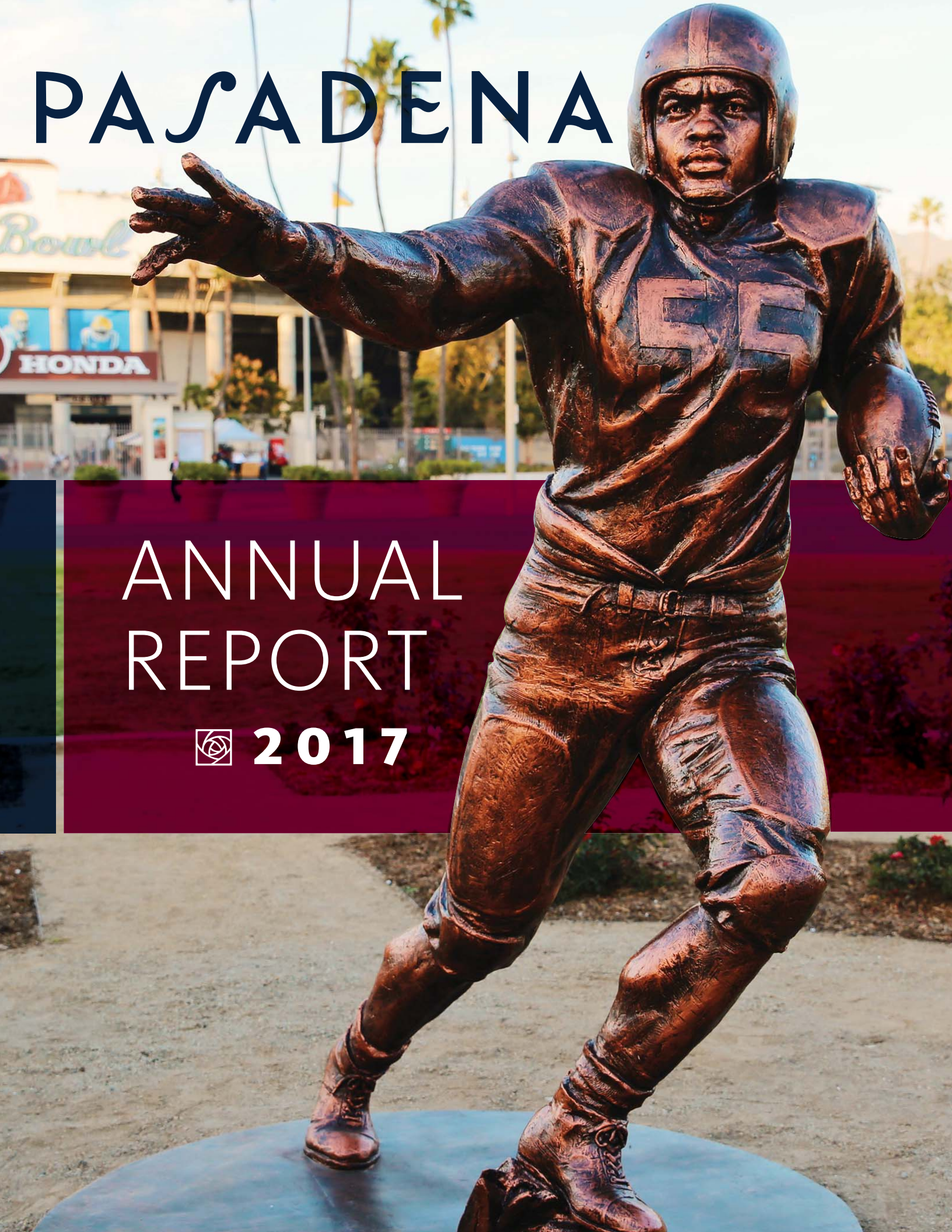
PASADENA



ANNUAL REPORT

2017

PASADENA

VISION

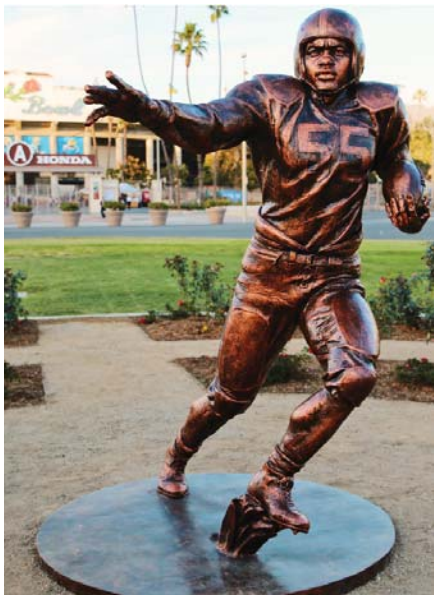
Pasadena will combine world-class events, science and technology, arts and culture, history and architecture with great neighborhoods and opportunities for all.

MISSION

The City of Pasadena is dedicated to delivering exemplary municipal services responsive to our entire community and consistent with our history, culture and unique character.

VALUES

The City of Pasadena values: Fiscal Responsibility; Responsiveness; Honesty and Integrity; Accountability; Excellence; Open, Clear and Frequent Communication; Innovation; Diversity and Inclusiveness.



Cover photo courtesy of the Rose Bowl Legacy Foundation.

ABOUT THE COVER

On November 29, 2017, about 1,000 people gathered in front of the Rose Bowl Stadium as The Legacy Foundation, the private, non-profit fundraising arm of the Rose Bowl Stadium, formally unveiled and dedicated its first-ever commemorative statue honoring the late Jackie Robinson. The statue was generously gifted by Alba and Thomas Tull's Tull Family Foundation as part of the Stadium's "INSPIRE" capital campaign for the preservation and protection of the stadium as a National Historic Landmark.

The statue celebrates Jackie Robinson's life achievements and depicts Robinson—an All-American hero, sports legend, civic icon and a true Pasadena city treasure—wearing a football uniform from his early years playing for Pasadena City College in the 1930s before he became the first player in the world to break the color barrier in Major League Baseball.

Renowned artist Brian Hanlon, of Hanlon Sculpture Studios in Toms River, New Jersey, designed and sculpted the statue, which is permanently located outside the Stadium's Gate A in the newly redesigned rose garden.

Learn how you too can be part of the Rose Bowl Legacy's capital campaign at **http://www.inspire2022.org.**

MAYOR AND CITY COUNCIL-2017

Pasadena's residents are represented by a diverse group of City Councilmembers who have a deep respect for Pasadena's rich history and traditions. They are dedicated to their important roles as our elected policy makers who guide local government and help maintain the City's vibrant quality of life.

The Council's goals are to maintain fiscal responsibility and stability; improve, maintain and enhance public facilities and infrastructure; increase conservation and sustainability; improve mobility and accessibility throughout the City; support and promote the quality of life and local economy; and ensure public safety.

The City Council includes the Mayor, elected citywide, and seven Councilmembers, elected by district, with each serving four-year terms. In 2018, the City Council is expected to submit changes to the City Charter for voter approval that will shift future City Council and Mayoral elections to be consistent with statewide election dates per the California Voter Participation Rights Act (CVPRA). For additional information, go to **www.cityofpasadena.net/CityClerk/** and click on the "Future of Pasadena Elections CVPRA" button. The Council welcomes contact from our residents and business owners. Information is noted below on how to reach Mayor Terry Tornek and each of the City Councilmembers.

The Council meets on most Monday nights in the Council Chamber at City Hall, 100 N. Garfield Avenue, Second Floor. Agendas are posted on the website and at City Hall. The public is always welcome to attend or to watch Council meetings live on KPAS, the City's government cable access television station, or streamed by Pasadena Media at **www.pasadenamedia.org.**

In 2017, closed captioning was incorporated into KPAS broadcasts of Council meetings. In-chamber assisted listening devices are also available upon request. For more information, go to the City Clerk's webpage and click on "City Council Meetings."

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WELCOME

As City Manager, it is my honor to serve the residents of Pasadena, working alongside the Mayor and City Council with a cadre of dedicated and passionate City employees to enhance the quality of life for all who live, work or visit here in Pasadena.

This past year, our City moved forward in many ways and we expect that 2018 will again bring great things to Pasadena. Our 2017 Annual Report highlights many of our achievements from the past year, including award-winning bridgework and enhancements in public transportation services; and from celebrations of our arts and cultural heritage to advancements in protecting our environment.

In 2017, we celebrated the unveiling of a beautiful statue near the Rose Bowl Stadium honoring famed athlete and Pasadena resident Jackie Robinson. We worked hard to provide more much-needed affordable housing and to improve the quality of early learning for our newest, and youngest, residents. We brought online a new, clean turbine generator at the Glenarm Power Facility for more reliable and environmentally responsible energy. We expanded our citizens' preparedness for widespread emergencies and our abilities to use social media for better public communication. We continued to embrace the values and traditions that make Pasadena such a world-class, desirable place to live while also adopting new technologies to run our municipal organization as efficiently as possible.

The City of Pasadena, however, is not without its challenges. While the City has rebuilt and, in fact, increased its General Fund reserves which were drawn-down to offset the impacts of the Great Recession, ongoing operating revenues are not growing sufficiently to offset the rising costs of providing municipal services, despite the positive national economy. In order to balance the Fiscal Year 2018 Operating Budget, more than $4.1 million was reduced from the budget through the elimination of vacant positions and reductions in departmental budgets.

The preliminary forecast for the upcoming Fiscal Year 2019 Operating Budget shows a deficit of approximately $3.5 million that will grow to more than $12 million in five years. The harsh reality is that the budget cannot be trimmed each year while service levels and programs remain at existing levels. Moreover, the projected operating shortfall is only part of the financial concern. Additional funding is needed for the repair, replacement and maintenance of the City's aging infrastructure including Fire Stations, Community Centers, streets and sidewalks.

I am convinced, however, that with the guidance of the Mayor and City Council, we will identify solutions to these challenges and ensure that Pasadena remains a premier city. I also remain strongly committed to ensuring Pasadena is run with efficiency and that we continue our proud tradition of providing excellent services and a quality of life that makes Pasadena a world-class destination for business, technology, culture and tourism.

Respectfully,

Steve Mermell
City Manager

HS&R Special Events Office Budget:
$282,954

FY 18 Budget:
$783 Million

FTEs:
3.5

Co-Produced Two Annual Community Parades-Black History Month & Latino Heritage, attracting about **10,000** combined

Processed **115** special event permits

Issued more than **1,100** park reservations

Produced Egg Bowl at Rose Bowl Stadium, attracting **6,500**

Provides Community with Annual Salute Ceremony for **Veterans Day**

Produced Annual Mayor's **Tree Lighting** Celebration at City Hall

The City of Pasadena Annual Report for 2017 provides only a brief overview of the accomplishments made by each of the City's 16 Departments and three Operating Companies. Our 2,000-plus municipal employees are highly skilled in their own individual professions, but all of them proudly share the same zest for excellent customer service to make Pasadena one of the best cities in the nation.

Within these pages you will find various facts and statistics, financial information, performance measurements, photos and other data that help document what the City did for its residents, businesses, schools and visitors in 2017. We encourage you to learn more about Pasadena, however, by visiting our website, **www.cityofpasadena.net**. If you prefer social media, go to **https://ww5.cityofpasadena.net/main/contact/social-media/** where we list about 40 different social media accounts that you can like and follow for information from us. Or, you can call us at the Pasadena Citizen Service Center, **www.cityofpasadena.net/Citizen-Service-Center**, 7:30 a.m. to 5 p.m., Monday through Friday, at (626) 744-7311.

We also encourage you to be frequent visitors to Pasadena's libraries and parks, attend public meetings to become engaged in the decision making processes, sign up for sports and recreation classes at our community centers, take a ride on Pasadena Transit, watch videos about Pasadena on our TV channel or live online stream, attend some of our special events or take a leisurely stroll through the manicured gardens of City Hall, an iconic, National Historic Landmark. We are proud of our service to you.

This year's report begins with special recognition here to the Human Services and Recreation Department's Special Events Office. Small, but mighty is one way to describe this dedicated team that helps to produce many of the annual special events for residents.

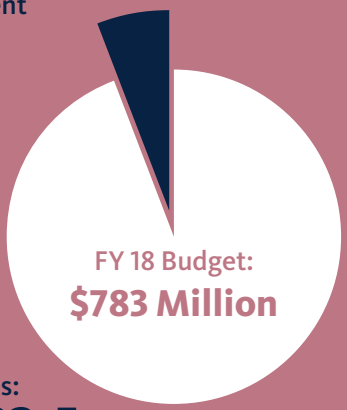
Been to Egg Bowl? About 6,500 people hopped on over to the Rose Bowl Stadium last Spring for their children to scoop up some of the 50,000 eggs that were spread out on the stadium's football field. Nearly 10,000 people lined the streets of Pasadena last year for the other two annual parades hosted by the City and organized by this Office, one for Black History Month and the other for our Latino Heritage celebration.

Then there's Fall Festival, Movies in the Park Summer Series, Parks After Dark Concert Series, Veterans Day, the Mayor's Holiday Tree Lighting Celebration, the Boxing Exhibition at City Hall and much more. In all, more than 30,000 enjoyed these special events last year. If you're not one of them, be sure to mark your calendars to join us at these wonderful community events and celebrations in 2018.

FIRE DEPARTMENT

Fire Department Budget:

$46.55 Million



FTEs:
182.5

Responded to **13,879** emergency medical calls for service

Responded to **3,879** other emergency calls for service

Extinguished **260** actual fires

Conducted **10,701** inspections of building and property

Provided Sidewalk CPR training to more than **300** people

Sprayed more than **10,000** gallons of fire retardant in fire prone wildland areas

Every day, the men and women of the Pasadena Fire Department work to make a positive difference in our community as part of a world-class emergencyresponse agency that is internationally accredited in the fire service profession. Whether by providing excellent firefighting and life-saving medical service; public education outreach or disaster preparedness training, the Department's personnel are here, 24/7, ready to answer the call to protect Pasadena.

The Fire Department's second Annual Compliance Report (ACR) was approved in 2017 by the Commission on Fire Accreditation International. The Department was first awarded accredited agency status in 2015 and 2016 marked acceptance of its first annual report. For 2017, the ACR approval independently validates again the Department's performance as one of the best fire departments in the world. The Department also continued to preserve its Insurance Services Office (ISO) Class 1 rating—reducing fire insurance rates for the City. The Department is one of only 58 fire departments in the nation to have both ACR accreditation and Class 1 status.

In 2017, the Department continued to educate businesses and residents about fire safety compliance regulations and expanded emergency preparedness training programs to more residents, in total representing more than 1,100 hours of service. More than 300 people received "Sidewalk CPR" training. Hundreds more learned about disaster preparedness at the Department's Fire Station Open House series or with formal Community Emergency Response Team (CERT) training. In the Upper Hastings Ranch neighborhood, more than 400 homes (about 90 percent of residences there) have now participated in the Map Your Neighborhood program that brings neighbors and their resources and training together as mutual emergency resources.

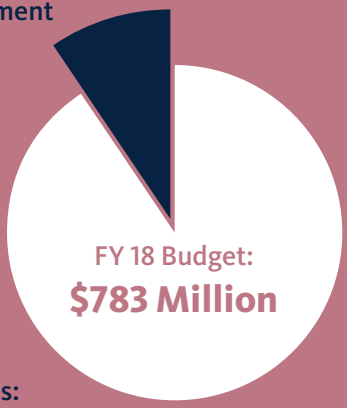
The Fire Prevention Bureau celebrated Fire Prevention Week with 21 information booths throughout the City on fire safety for home and office. The Department staffed more than 16 major events at the Rose Bowl Stadium and reviewed more than 465 permits for other special events.

With this year marking some of the worst disasters in our Country's history, Pasadena fire personnel were also part of regional mutual aid strike teams sent to fight fires throughout California.

In 2018, the Department expects to finalize its new Strategic Plan. In 2017, substantial work was completed through an extensive meeting process with community stakeholders, other city personnel and fire representatives. The plan will enable the Department to implement multiple initiatives with a shared vision and solid framework for how the Department fulfills its mission and commitments to the community.

POLICE DEPARTMENT

Police Department Budget:
$78.65 Million



FTEs:
379 total
including 248 sworn

Calls into Dispatch, all types: **228,774**; Assigned as Calls for Service 107,437

Air Operations Helicopter Calls for Service: Approximately **9,000** for San Gabriel Valley Region
Helicopter-only Calls for Service: Approximately 3,000

911 Calls: **57,675**

Traffic Stops: **10,788**

Stolen Vehicle Recovered: **245**

Persons Booked into Jail: **4,741**

Community-oriented policing continued to be a priority for the Pasadena Police Department in 2017 with the Department's motto of *"Mission First, People Always"* serving as an important reminder that public service by its 248 sworn and 131 civilian staff happens through proactive prevention, intervention and enforcement.

Trained personnel work around the clock every day of the year to make sure all who reside, visit, learn, work and worship in Pasadena are safe. Officers are equipped with the tools they need to enhance public safety, respond to emergencies, investigate crimes and implement community intervention programs. In 2017, a variety of policing activities and accomplishments occurred, including, among others:

Community Services: Conducted almost 100 Neighborhood Watch and Business Watch meetings or safety inspections. Hosted about 24 "Curbside Coffee & Chats" and the citywide National Night Out program; 35 safety presentations to 1,205 children, and four sessions of the Community Police Academy for 180 attendees.

Volunteer Services: More than 130 citizen volunteers annually donate about 10,000 hours of unpaid service for the Department that frees up sworn personnel for other duties, and, in turn, saves hundreds of thousands of dollars in personnel costs.

Records Section: Records personnel entered nearly 16,000 reports; 11,300 citations; completed about 1,900 background checks; 695 "live scans" for employment and about 850 sex offender registrations, plus about 13,896 discovery requests for 442 court cases and 2,200 records requests under the California Public Records Act.

Body Worn Cameras (BWCs): Since initial deployment in November 2016, the Department now has 358 BWCs in service generating about 164,900 video recordings, or about 25,184 hours of footage.

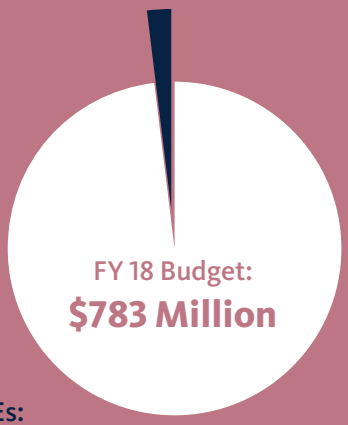
C.R.E.D.I.T. (Community Response to Eradicate and Deter Identity Theft) Program: The program handled approximately 626 cases to recover more than $200,000 dollars in fraudulently obtained funds returned to crime victims.

Proposition 47 Grant: Received three-year, $2.5 million state grant to address voter-approved initiative for early release of state prison inmates. Provide mental health services, substance abuse treatment and other support services together with Pasadena Public Health Department and Flintridge Center.

Single Purpose K9: The Special Investigations Unit acquired English Springer Spaniel, "Chase," certified in June 2017, to detect illegal drugs. Chase's drug-sniffing abilities have led seizure of about 130 pounds of illegal narcotics, $700,000 cash and six handguns.

PUBLIC HEALTH

Public Health Budget:
$11.93 Million



FTEs:
84

Investigated **1,262** reports of communicable diseases

Conducted **1,600** inspections for food facilities, tobacco control, illegal vending, mosquito & vermin activities

Taught **2,900** nutrition education classes

Provided 1,100 HIV tests; **1,200** vaccinations for flu & overseas travel and 1,000 TB skin tests

Issued more than **30,000** food benefit packets for the Women, Infants & Children (WIC) program

Provided **1,000** contacts monthly for Little By Little School Readiness Program

The Pasadena Public Health Department celebrated its 125th anniversary in 2017, marking a significant milestone in public health services for Pasadena residents. The Department also is now in its second year of national Public Health Accreditation status and remains one of only a few public health agencies in California to earn this distinction.

Demand for public health services remains strong. Staff provided a variety of health permit inspections for food facilities; vaccinations; mental health programs; health programs for the homeless; nutrition programs and tobacco enforcement outreach. The Department also completed important behind-the-scenes health-risk monitoring at the 2017 Rose Parade and Rose Bowl Game.

During 2017, California experienced the largest person-to-person outbreak of hepatitis A in the nation, particularly in Los Angeles, San Diego and Santa Cruz counties. Although there were no Pasadena cases, the Department provided outreach and education for hepatitis A vaccinations to at-risk populations—homeless and illicit drug users, and to those who provide services to these groups, plus more than 75 vaccinations.

The Department also worked with the Pasadena Public Library Department to produce the second annual local National Coming Out Day event for the LGBTQ community, and assigned a new case manager to work with library staff to provide services to homeless individuals who frequent the public libraries.

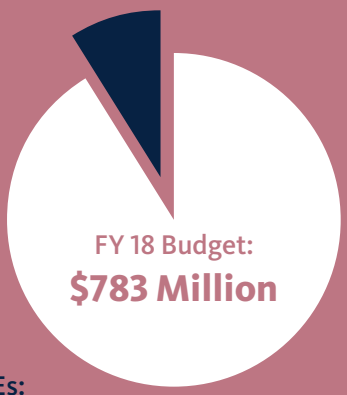
The Department also received numerous grants and funding awards to support its mission of public health service to the community, including:

- Three-year grant for about $445,000 from the California Department of Public Health (CDPH) to increase retention rates in the Women, Infants and Children nutrition program.
- Five-year grant for $862,000 by CDPH to establish a Local Oral Health Program to combat dental disease caused by cigarettes and tobacco products.
- Three-year grant for $900,000 from Health Resources and Services Administration (HRSA) Special Project of National Significance (SPNS) to improve HIV health outcomes for racial and ethnic minority, low-income, uninsured, and underinsured people living with HIV (PLWH) in greater Pasadena area.
- Five-year grant for nearly $2 million from Substance Abuse and Mental Health Services Agency (SAMHSA) to assist homeless individuals and provide intensive wraparound services for permanent supportive housing.

In 2018, the Department expects to fully complete the annexation with the San Gabriel Valley Mosquito and Vector Control District for enhanced vector control and surveillance services.

PUBLIC WORKS

Public Works Budget:
$72.97 Million



FTEs:
320

Completed seismic **retrofit and preservation** of La Loma Bridge, renamed John K. Van de Kamp Bridge

Collected and recycled more than **60** tons of electronic waste at three "eWaste" and paper shredding events

Recycled/diverted an additional **110,000** tons of refuse from the landfill

Provided more than **300** tons of free mulch from recycled tree material to Pasadena residents

Removed and replaced nearly **200,000** square feet of damaged sidewalk throughout the City

Planted **854** trees

The projects and responsibilities that the Public Works Department oversees is amazing and, to the uninitiated, can be overwhelming too. Streets, roads, bridges, public buildings, parks, open space, street signs, street lights, refuse collection, recycling, City trees, City vehicles, storm drains, and sidewalks are just some on the list. Yet day after day, the 320 personnel in this Department worked tirelessly in 2017 to ensure our parks were clean, the potholes were filled, refuse was collected on time, graffiti was removed, thousands of service calls were addressed and traffic signals worked.

The Department also prepared and managed the City's Capital Improvement Projects (CIP) Program, with $76.2 million in funding for 94 projects. One of the most important CIP projects in 2017 was the seismic retrofit and preservation of the La Loma Bridge, re-named upon completion as the John K. Van de Kamp Bridge. And if you visit Central Park, be sure to check out the new public restroom facilities also completed in 2017.

Maintaining the City's vehicles is another important part of the Department's operations. In 2017, the Department purchased $2 million in automotive equipment, including four compressed natural gas (CNG) powered refuse trucks, seven police patrol vehicles, one water tanker, a bucket truck and a tractor.

Nearly 200,000 square feet of damaged sidewalk was replaced throughout the City thanks to the Department's efforts, including 78,000 square feet of sidewalk in Northwest Pasadena using Community Development Block Grant funding that served a dual purpose as a jobs training program. About 2½ miles of streets were resurfaced; and 200 street light poles were painted along with 108 miles of curbs and 32 miles of crosswalks.

The Department's Forestry Division continued its mission to care for the City's 60,000-plus trees in its Urban Forest inventory, including nearly 14,000 prunings; about 600 tree-relates emergencies and planting 854 new trees. In 2018, the division will continue updating its inventory to map all trees in City parks for more efficient pruning schedules.

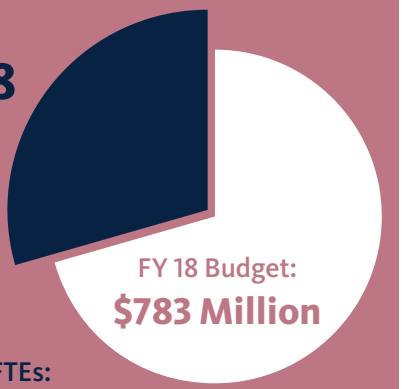
The Pasadena Citizen Service Center (CSC) had another busy year with more than 75,000 callers. In October, a "Live Chat" web service of the CSC was launched in October, generating 2,500 conversations in three months.

One of the most popular events that the Department offers every year is its "eWaste" collection and paper shredding opportunities. Hundreds of residents participated in three such collection events in 2017, bringing carloads of old paper documents for security shredding and 60 tons of unwanted electronic devices for recycling. Look for more of these popular events to occur in 2018, as well as the Department's motor oil recycling program.

WATER AND POWER

Water and Power Budget:

$272.8 Million



FY 18 Budget:
$783 Million

FTEs:
443

Conducted more than **762,025** electric and water meter reads with 99% accuracy

Answered more than **86,800** customer calls

Provided new or upgraded utility services to **725** residential and 100 commercial customers

Replaced **2.3** miles of aging water lines

Received **"Diamond"** (RP3) rating from American Public Power Association for providing greatest level of safe and electric service

Replaced **1,295** small and 50 large water meters with new automatic readers

Having served the community for more than a century, Pasadena's Water and Power Department (PWP) remains committed to providing superior customer service. In 2017, the new GT-5 natural gas turbine generator at the Glenarm Power Generating Facility was formally dedicated and completed its first full year of service helping to meet the power needs of PWP's customers.

In 2017, PWP upgraded its website with a new look and enhanced search functionality. This proved to be especially important as the Department's homepage receives an average of 34,000 visitors a month. As part of the new website redesign, customers can now apply for rebates online.

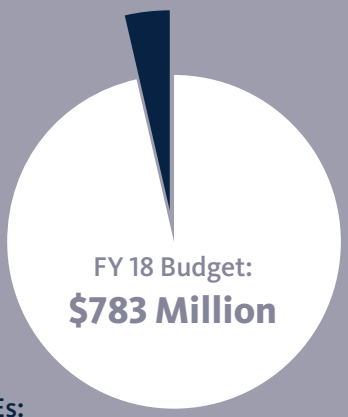
PWP is proud to have a strong partnership with its water-conscious community. Significant rainfall in 2017 helped end California's five-year drought, but the drought also provided an important reminder that water conservation must be a "way of life" in Pasadena. With the successful launch of the Laundry-to-Landscape Greywater program last year, a number of residential greywater systems have been installed, making it possible for customers to repurpose their clothes washing water to effectively and safely irrigate outdoor landscaping.

In 2017, about one-third of PWP's energy supplies came from renewable resources, and the municipal public utility is well on its way to achieving the goal of procuring 50 percent of its power from renewable energy sources such as wind, solar, geothermal, biomass, and hydroelectric by 2030. In 2018, PWP plans to update its Integrated Resource Plan, which serves as a 20-year blueprint for ensuring reliable and environmentally responsible energy, at affordable rates.

PWP customers in 2017 continued to make great strides embracing solar to help reduce carbon emissions. Since the launch of Pasadena's Solar Rebate Program in 2008, a total of 8.8MW of solar capacity has been installed covering 1,000 customer homes and businesses. Last year, PWP also held its first Tri-City EV Car Drive Event, partnering with Burbank and Glendale, attracting nearly 500 people who test drove the latest electric vehicles.

Upgrading aging infrastructure for both water and electrical system remained a priority for PWP last year and will continue to be a priority in 2018. Nearly 1,300 new service meters were installed last year and more than 720 customers received upgraded power utility services. PWP also plans to update its water and electric power master plans in 2018 to help guide long-term investments in distribution systems to keep pace with Pasadena's needs.

Housing Budget:
$25.32 Million



FTEs: **49**

Completed or started construction on **104** new affordable housing units

Permanently housed **89** chronically homeless persons

Completed **15** new drought-tolerant landscaping projects via MASH

14 MASH trainees graduated from Entrepreneurial Training Program at Foothill Workforce Development Board

Assisted **489** residents apply for jobs at the new Vallarta Supermarket in Northwest Pasadena

Received **$3.17** million for homeless services from HUD

The Housing and Career Services Department continued to generate affordable housing and job training opportunities in Pasadena in 2017. The Department helped complete, permit or start construction on 104 new affordable housing units, including 74 units in 13 projects under its Inclusionary Housing Program spread throughout the City in transit-oriented development zones that increase access to public transportation.

In 2017, the Foothill Workforce Development Board assisted more than 480 residents in applying for jobs at the new Vallarta Supermarket in Northwest Pasadena while another 14 persons received business licenses after graduating from a 10-week training course on operating small businesses.

In collaboration with East-West Bank, the Department produced a video looking at the positive impacts of permanent supportive housing. The video explored issues related to permanent housing solutions to end homelessness. The video is posted online and is also airing on KPAS, the City's government cable access channel.

In 2017, the Department began leading the City's efforts on Measure H funds, a countywide quarter-cent sales tax for homeless services that was passed by voters in March. The City is expected to receive about $600,000 from the County. Expect to hear more in 2018 about how Measure H funds will be spent. Meanwhile, the Department also received an additional $3.17 million in federal dollars for services to the homeless.

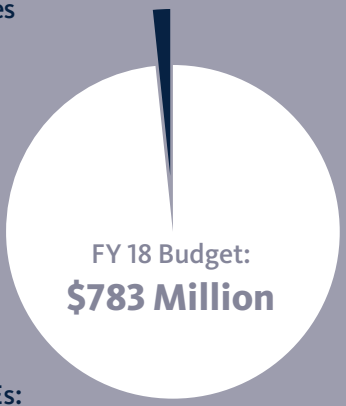
In partnership with the Pasadena Water and Power Department, the Department's MASH Program (Maintenance Assistance and Services for Homeowners) began doing more turf removal projects to meet the high demand for drought-tolerant landscaping, completing 15 projects in 2017.

The Department's MASH program is also working with the Public Works Department to rehabilitate the El Centro Building at Central Park. The project is converting the interior into office space for the Human Services and Recreation Department and bringing the building into compliance with the Americans with Disabilities Act. The project is expected to be completed in early 2018.

The Department continued to receive a "High Performer" rating from the U.S. Department of Housing and Urban Development for local administration of the HUD Section 8 Program while the California Workforce Development Board also gave "high performing" recognition in 2017 to the Foothill Workforce Development Board.

Human Services & Recreation Budget:

$10.66 Million



FTEs: **103**

- Offered **1,872** recreation classes enjoyed by 23,848 participants
- Enrolled **1,143** youth in After-School Adventures Program at 12 locations
- Logged more than **25,000** recreational summer swim visits at City-operated pools
- Began oversight of **33** Youth Ambassadors, who completed 3,400 hours of work training
- Served more than **2,050** participants with disabilities through the Adaptive Recreation Program
- Parks After Dark program draws **6,500** youth, teens and adults

Public service equals great public fun for the Human Services and Recreation Department. After-school care, sports leagues, enrichment activities, fitness classes, community events, summer day camps and aquatics program made for a fun, full and busy 2017 enjoyed by thousands.

The Department furthered its collaboration with the Pasadena Unified School District through a joint-use partnership of the new Washington School Gymnasium, expanding recreational activities in Pasadena.

The school's needs are the first priority, with the City—and the public—using the facilities when available on evenings and weekends. Washington School builds upon similar operations at the McKinley School Gymnasium to provide additional, valuable court space for girls volleyball league and expanded basketball skills camps.

Senior programming reached new peaks in 2017. Enrichment classes like jewelry making, ceramics, "tech talk," senior fitness classes and special excursions gave many in our senior community a positive feeling of being more connected socially, got them in better physical shape and enjoyed an improved quality of life.

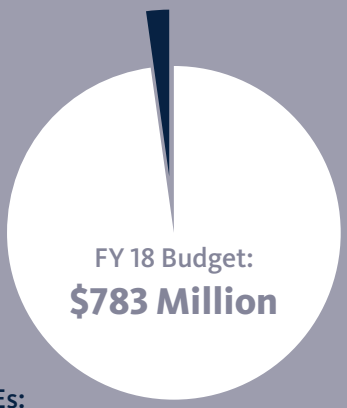
The Department continued to support six City Commissions as well as the Youth Council, and completed the transition of the City's Youth Ambassador program for 33 participants from the City Manager's Office into the Department. This year's Summer R.O.S.E. (Reaching Opportunities through Summer Employment) Program provided an additional 197 local youth with valuable, first-time employment experience within various City Departments.

In 2017, staff at the community centers—Villa-Parke, Victory Park and Jackie Robinson—provided important informational help and assistance to more than 25,000 people with various governmental programs such as Social Security, Medicare and income tax preparation.

Summer continues to be "prime time" for the Department with more than 10,000 registered participants in aquatics, day camp, special events and other recreational programming. Scholarships were offered for day camp and aquatics programming to ensure great access to recreational programming.

The Department's Special Events Office issued more than 1,100 park reservation and 115 special event permits in 2017. Their work is highlighted throughout this year's Annual Report. For 2018, you can expect even more family friendly fun, recreational opportunities and free special events from the Department with the motto, "Parks Make Life Better!"

Library Budget:
$14.5 Million



FTEs:
104.5

1.1 million of the library's books, DVDs, databases and other resources were checked out and tapped into

126,711 library customers used free internet sessions this year

1.3 million people visited Pasadena's libraries in person, on the web or via social media

Completed **15th** annual One City, One Story community reading program

11,790 people registered for a new Pasadena Public Library card

72,934 people attended 3,100 library programs and events at 10 locations

The Pasadena Public Library Department moved further into the digital world in 2017 on many fronts to enhance the user experience. All public computers at each of the 10 library sites were replaced while the Library launched a new app available in English, Spanish and Chinese that provides 24/7/365 access to the Library's materials on all mobile devices. Wireless printing and extended Internet sessions were also introduced.

Library facilities continued to be a magnet for community groups and activities in 2017. More than 240 community organizations and nine City departments partnered with the Department to provide many of the 3,100 programs and events. An additional 250 Pasadena community groups held 808 meetings at library facilities.

Other program highlights included:

- The 15th annual One City, One Story community reading program featuring *The Sympathizer* author Viet Thanh Nguyen.
- The Pasadena Literary Alliance co-hosting author Amor Towles who discussed his bestselling novel, *A Gentleman in Moscow.*
- The Fifth Annual Author Fair featuring Pasadena authors.

The Department's partnership with the Pasadena Unified School District produced many programs and events that encouraged students to read; practice for college admission tests; and provided student internships.

The Department's Office of the Young Child completed its first year with the launch of "Pasadena as an Early Learning City" celebration in September at Brookside Park attended by 3,500. The launch officially kicked off the planning and implementation of a five-year comprehensive roadmap assessing early childhood needs in Pasadena.

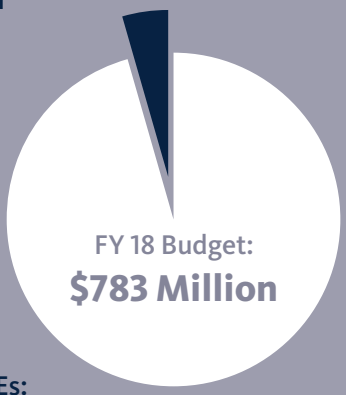
Library staff also secured numerous grants in 2017, including, among others, a $100,000 grant from the California State Library to offer STEAM (Science, Technology, Engineering, Art, and Math) programs for the community. A $12,000 grant for the launch of Pasadena as an Early Learning City 2025 was received as was a $14,000 grant for a community read program of The Emperor is Divine by Julie Otsuka.

Restoration of Central Library's Walnut Street façade was completed thanks to the generous support of the Pasadena Library Foundation.

TRANSPORTATION

Transportation Budget:

$35.2 Million



FTEs: **50**

- Managed **330** signalized intersections via 30 miles of fiber with video detection at more than 90 intersections
- Reviewed more than **230** Traffic Control Plans for construction, filming and special events
- Conducted a School Safety outreach to 16 third-grade classes with **365** students
- Issued **5,164** annual overnight resident parking permits
- Transported **1.6** million riders on Pasadena Transit buses
- Distributed **120** multi-sport (bicycle) helmets to children at various community events

The Transportation Department concentrated on "Moving People to Places and Connectivity" as its core service motto to residents, visitors and businesses in 2017 while the General Plan's Guiding Principal of "Pasadena being a city where people can circulate without cars" best sums up the Department's overall approach to solving transportation, mobility and parking issues.

In July, the Department worked with Metro to launch the regional transportation agency's Bike Share Program with 32 bike stations and 310 bikes. Several hundred residents joined local and regional civic leads for a ribbon cutting ceremony and festive ride around City Hall on the new bikes. The Pasadena program quickly became popular with residents and visitors alike and it is expected the program's use will continue to grow in 2018.

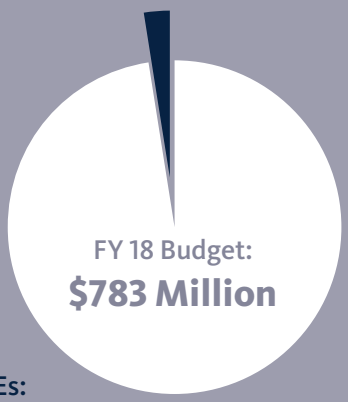
In 2017, the City Council adopted the final two components of the Pasadena's Mobility Element and Complete Streets Strategy developed by the Department. The plans include capital projects for pedestrians, bicycles, transit and street mobility. Pedestrian safety remained a top priority for the Department and the Walk to School event in October at Washington Elementary School emphasized safety for both students and drivers.

For Pasadena Transit, the service was proudly named as the 2017 Outstanding Transportation Agency by California Association for Coordinated Transportation while our Dial-A-Ride service began sporting an updated look for its fleet with a color change and new vehicle wraps.

For the first time since the service began in 1984, Pasadena Dial-A-Ride now has minivans in its fleet! These smaller vehicles allow service to be provided to hillside and other areas with narrow streets that are difficult to navigate. The two minivans, which can carry five ambulatory passengers or three ambulatory passengers with one wheelchair passenger were bought in 2017 with a $83,596 award from the Federal Transit Administration (FTA). The grant also provides $431,000 in FTA funds to help provide three years of operating costs. In addition to the new minivans, seven replacement 16-passenger Dial-A-Ride shuttle vehicles were purchased in 2017 with FTA grant funding of $434,700.

In 2017, the Department's Parking Division announced it would begin staggering the expiration dates for thousands of annual overnight and annual daytime parking permits. Instead of all annual permits expiring on December 31, the permits will now expire on March 31, August 31 or December 31. This will reduce lines and wait time for residents starting in 2018. News of the change has been well-received by residents.

Planning Budget:
$18.01 Million



FTEs:
82

9,226 PERMITS

Permit Center processed and issued **9,226** construction permits, or 41 permits per business day

New construction projects totaled **3,170** of all permits issued; value exceeds $195 million

More than **4,400** Code Compliance inspections completed

Building inspections for residential and commercial constructions topped **26,970**

Seven minimum wage violation **investigations** opened, five resulted in payment of unpaid wages to employees

Permit Center provided **53,000** over-the-counter consultations/reviews, with 13% reduction in wait times

The Planning and Community Development Department played a vital role in the continued development and cultural success of Pasadena. The Department oversees the policies and processes for sustainable growth and is responsible for preserving the unique cultural and historical character of Pasadena neighborhoods.

The Department continued work on the General Plan implementation process, a three-year effort to create new zoning districts, design guidelines and update eight specific plans. In late 2017, the Department's draft Climate Action Plan was released. Expect extensive outreach and public meetings on both plans in 2018.

Proposed amendments to the City's Accessory Dwelling Unit Ordinance (secondary units) were adopted last year. Regulations for Short-Term Rentals were also presented to the Council for adoption, which are expected to take effect in 2018.

Staff completed Design Reviews for nine major proposed projects, processed applications for three new Landmark Districts, eight individual property Landmark designations and 75 entitlement cases. Code Compliance staff responded to more than 2,000 complaints and conducted more than 4,400 inspections.

As a part of the City's Minimum Wage Program, the City provided outreach, education and training to Pasadena employees and employers on minimum wage rules. Seven minimum wage violation investigations were opened, five of which resulted in retroactive payments to employees.

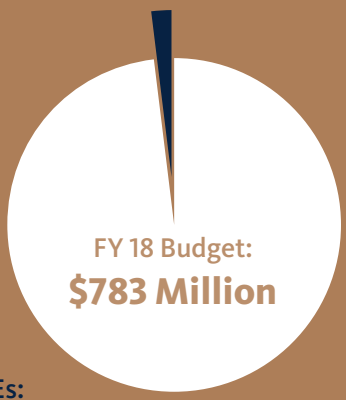
The Cultural Affairs Division was busy ensuring arts and culture remained a mainstay of Pasadena's quality of life. The Division awarded $186,188 in grants for arts and culture, and produced ArtNight, Spring and Fall editions, drawing more than 55,000 attendees.

Cultural Affairs completed the Artist Selection Process for the Glenarm Power Plant Public Art Project, and expects to present its recommendation for Council approval in 2018. Filming activities and permit approvals were brisk, with 435 film permits valued at $555,000 issued last year for TV, film, commercials and still photography projects.

For 2018, the Department will conduct reviews for 13 Major Projects submitted in 2017. Work will also continue on neighborhood standards for "mansionization" and improvements to its online map information for active planning cases and building permits at: **https://ww5.cityofpasadena.net/planning/new-development-activity-map/**

CITY ATTORNEY

City Attorney Budget:
$7.24 Million



FTEs: **31.5**

Provided legal counsel and training for **200** public meetings of the City

Received for processing **233** new claims, approximately 19 claims per month

Processed approximately **4,500** misdemeanor criminal cases; prosecuted about 90%, with 90% conviction rate

Managed average daily caseload of **100** civil suits involving the City

205 Closed **205** claims against the City through settlement or rejection

CRASH and Community Prosecution Units addressed issues in **30** housing and property developments

In today's environment, having expert legal guidance is crucial for local government. The Pasadena City Attorney/City Prosecutor's Department provides that important legal service through its representation of the City in all civil lawsuits filed by or against the City, and offers a variety of risk management and training services to City departments. The Department also represents the People of the State of California in all misdemeanor criminal cases that occur in the City.

The Department handles a wide range of civil legal matters on behalf of the City and its three Operating Companies and oversees outside counsel on cases as needed. Department attorneys provide legal advice and training at about 200 public meetings per year held by the City Council, the City's Boards, Commissions and Committees and the Operating Companies.

During 2017, the Department also handled an average annual caseload of more than 100 pending civil lawsuits, frequently obtaining dismissals or favorable resolution. On a daily basis, the Department provided departments with advice on a myriad of legal issues, from labor and personnel laws, contracts, ethics and conflicts of interest issues to land-use and environmental laws, open meeting issues, public records requests and constitutional issues. The Department also provides legal advice regarding the City's required response to hundreds of public records requests each month.

The Department's Liability and Claims Division in 2017 continued to conduct thorough investigations into liability claims filed against the City to determine appropriate dispositions. The Division worked to review contract language to ensure the City is adequately protected and made frequent recommendations to the City Council. The Commissions, Committees and Operating Companies.

The Department's Prosecution Division is responsible for the prosecution of all misdemeanor criminal and ordinance violations that occur in the City. The Division also addresses nuisance abatement activity. During 2017, prosecutors received about 4,500 cases for review and managed a daily criminal caseload of about 80 misdemeanor cases. Prosecutors filed charges on more than 90 percent of all cases submitted for review, and returned with 90-percent conviction rate. Prosecutors also continued to work with the Pasadena Police Department to review every report of family/domestic taken by officers for tracking and assistance.

The busy legal world is not expected to slow down anytime soon. In 2018, the Department will continue its public service by protecting the legal interests of the City, prosecuting criminal activity, minimizing liability to help staff manage risks and providing public outreach on crime prevention.

CITY CLERK

City Clerk Budget:
$2.45 Million

FY 18 Budget:
$783 Million

FTEs:
13

Provided agenda management support for **41** City Council meetings & 37 Council Committee meetings

Processed nomination papers and filings for **16** candidates 2017 City Council and PUSD elections

Processed and posted online **636** Form 700 statements & 215 campaign disclosure statements

Digitize and archive more than **20,000** documents

697 OFFICIAL NOTES — Posted online **697** official notices, meeting minutes & agendas

Processed more than **2.47** million pieces of incoming and outgoing mail, & 500,000 pieces of interoffice mail

The City Clerk's Department is a key public information portal for Pasadena that continued to ensure transparency and access for the public to City government in 2017. The Department continued to serve as the primary administrative support for the City Council and administered local elections in 2017.

The City Clerk's Department prepared, posted and distributed all City Council agendas and maintained the official legislative history of City Council meetings. In 2017, the Department supported 41 public meetings, covering 124 hours of public discussion and posted online 697 notices, meeting minutes and agenda items.

The Department—with the City's Information Technology and Housing departments, the City's Office of Accessibility and Disability and the Pasadena Community Access Corporation—purchased and installed an automated closed captioning system for Council Chamber monitors and broadcast on KPAS. The system increases accessibility to Council meetings for the hearing-impaired.

The City Clerk is designated by the City Charter as the Elections Official for City Council and Board of Education elections. For the recent 2017 Primary and General Elections occurring in the March and April this past year, the Department handled nomination filings for 16 candidates for City Council and Board of Education races.

Staff worked closely with the Los Angeles County Registrar-Recorder/ County Clerk's Office to prepare official ballot materials for the March election. For the April General runoff election for Council District 7, City Clerk staff administered the entire election process, including counting 1,080 precinct votes and 2,481 Vote by Mail and Provisional ballots.

The Mail Services operation continued to handle all of the City's mail services needs, including the processing of 2.47 million pieces of incoming and outgoing letters, billings, and notices. The Mail Services staff also received, processed, and delivered over 500,000 pieces of interoffice mail.

For 2018, the Department will focus on a number of important City issues, including providing information related to the California Voter Participation Rights Act (CVPRA) to determine the future format of Pasadena local elections. Additional information related to the CVPRA issue is posted on the City Clerk's webpage.

CITY MANAGER

City Manager Budget:
$5 Million

FY 18 Budget:
$783 Million

FTEs:
18

Coordinated City's multi-department response activities for **Rose Parade**

Expanded @PasadenaGov Twitter account to more than **27,000** followers, up about 30 percent over last year

Co-produced **"Connect 17"** a week-long conference drawing hundreds of tech-savvy professionals to Pasadena

Received **LA Emmy Nomination**, first-ever for Public Affairs Office

Issued more than **120** news releases, media advisories, press statements

Managed real estate portfolio of **450** city properties & leases

The City Manager's Office provides the executive leadership to ensure the City Council's goals and policies are implemented throughout the organization and has overall responsibility for the City's annual budget. The City Manager and two Assistant City Managers work directly with the Mayor and Council on all policy issues while also heading up the City's 19-member Executive Leadership Team.

The City Manager's Office includes the Economic Development Division, the Public Affairs Office, and the Internal Audit Program, now in its second year. In 2017, transitions were completed for the Northwest Programs Office to the Human Services and Recreation Department and the Film Office to the Planning and Community Development Department.

The Internal Audit division got off to a busy start in 2017, working with several departments to complete internal assessments of programs and processes while providing oversight for an external Risk Assessment for one large department. The Audit group promotes good governance by evaluating internal controls and auditing the performance and financial integrity of departments. Internal Audit also receives, tracks and resolves complaints from the City's Fraud Hotline, (626) 744-7448.

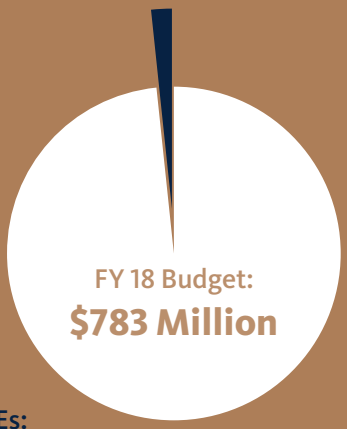
In 2017, Economic Development staff attracted several new businesses to Pasadena including the prestigious Doheny Eye Institute, which announced its purchase of the former Avery Dennison campus for new headquarters. Staff also helped the Institute of Culinary Education open here, taking over former Cordon Bleu facilities. Economic Development also continued its role as the City's lead coordinator for specific large events such as the Rose Parade and the Pasadena Half Marathon.

In October, Economic Development worked with Innovate Pasadena to produce "Connect 17," a week-long series of forums, workshops and networking gatherings for hundreds of tech-savvy professionals to share ideas on tech, design, science and entrepreneurship.

In 2017, the Public Affairs Office continued moving the City's public communications into social media and mobile platforms. The City's main Twitter account, **www.twitter.com/PasadenaGov (@PasadenaGov)** grew past 27,000 followers in 2017, a 30-percent increase over the 21,000 followers in 2016. The main Facebook account has more than 8,000 followers, adding about 1,000 new likes in 2017. The Office also produced about 120 news releases, media advisories and press statements.

Public Affairs worked with Pasadena Community Access Corp. to produce live broadcasts of City Council meetings plus other original news and special event programming. In 2017, Public Affairs and PCAC earned an LA Emmy Nomination for a short documentary on the Gamble House Museum.

Finance Budget:
$12.2 Million



FTEs:
67

Issued approximately **18,000** business licenses

Help City Departments process & award about **2,779** contracts and purchasing orders

Prepared and issued **57,500** check payments to vendors

Received & process about **600** in-person payment transactions daily

Issue about **14,275** notices to local businesses for contract opportunities

Process **1,200** wire transfers for payment transactions

The Finance Department develops, monitors and implements fiscal policies and procedures to ensure a financially strong and effective city government. The Department maintains the financial integrity of the City and its affiliated agencies and completes the financial transactions necessary for the City to do its business; manage its investments and pay its employees.

Primary goals for the Department in 2017 were to develop a balanced General Fund Budget and improve the General Fund's five-year financial outlook. The current budget includes more than $3 million in permanent reductions that brought the City's General Fund expenditures in-line with its revenues. While this greatly helped the City's five-year financial forecast, there remains a projected annual deficit of up to $12 million. In order to address this projected shortfall, staff will continue to seek new revenue opportunities and recommended reductions to expenditures as necessary.

During 2017, the City Council authorized the full funding of General Fund reserves in the amount of $47.56 million, which represents 20 percent of the General Fund operating budget. Having fully funded reserves is part of a prudent fiscal policy for the organization. Also in 2017, the City took additional steps to address its future pension obligations when the City Council authorized the establishment of an IRS Section 115 trust, with an initial deposit of $12 million, to begin setting aside funds to pay for future pension obligations and other post-employment benefits. The City's annual pension contribution is expected to increase from current levels of $45 million to approximately $80 million by 2031 in order to pay down the estimated $480 million of unfunded accrued liability for pensions.

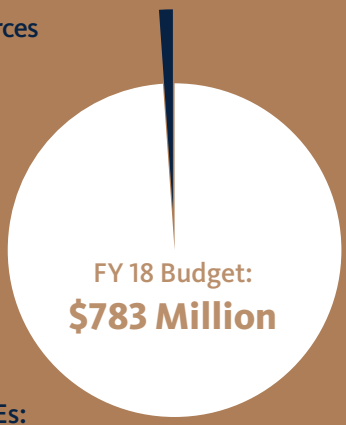
Regardless of these fiscal challenges, the Department in 2017 successfully helped the City maintain its strong financial position and positive credit ratings. The Standard and Poor's rating agency continued to show the City with an overall AAA rating and its bonds at AA+ rating.

The beginning of a new calendar year traditionally signals a time when the Department prepares for the upcoming cycle of budget meetings that culminate with the adoption of a balanced budget for the new fiscal year that begins July 1. Providing a public forum for input on the City's annual fiscal plans is crucial to good governance and the Department will continue to encourage such participation in 2018 and beyond. More detailed information about the City's budget and comprehensive annual financial report can be found online at **www.cityofpasadena.net/Finance** and in the charts included in this year's Annual Report.

HUMAN RESOURCES

Human Resources Budget:

$7.4 Million



FTEs: **34.75**

Reviewed and processed **19,000** applications for City positions

60% of employees participated in one or more training to strengthen skills, knowledge and abilities

Successfully placed **155** new hires into regular, full-time positions

700+ fewer cars on the road daily

Installed **16** AEDs throughout the City Hall

8% decrease in lost work time of injured employees through return to work program

The City's Human Resources Department continued to be one of the most popular places at City Hall for one very good reason: employment opportunities! The constant stream of 19,000 people who applied for positions in person or online in 2017 is proof positive that interest in working for the City remains strong.

Pasadena's city employees are the organization's most valued resource. The Department last year continued to focus on hiring the most qualified people who can offer the specific skills needed with high quality, responsive customer service so that Pasadena remains an outstanding place to live, work and visit. The Department will retain this focus for 2018.

In 2017, the Department's Employment Services Division managed 151 recruitments and reviewed 19,000 applications to hire 155 regular, full-time employees. Pasadena area residents were hired into 30 percent of these available positions. The new employees filled a wide range of vacancies from civil engineers, police officers and firefighters to attorneys, maintenance workers, water system operators, nurses, IT analysts and more.

The Labor Relations Division fostered collaborative working relationships with the City's unions and employee groups through direct, regular and open communication in 2017. The Division is committed to ensuring labor agreements are negotiated in a forward-thinking, fiscally responsible manner. In keeping with this commitment, staff negotiated four multi-year labor agreements last year. The agreements balanced the need for fair pay and benefits with the responsibility to also manage personnel expenses as the projected costs for pensions and other benefits continue to increase.

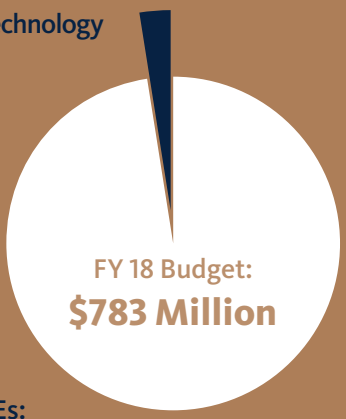
The Workers' Compensation Division managed the state-mandated program for City workers injured on the job that provided medical and lost work time benefits and the return-to-work program. In 2017, a robust, light duty program was implemented that increased opportunities for employees to return to work sooner, resulting in an 8 percent decrease in lost time claims.

The Safety Division ensured compliance with state and federal regulations and promoted workplace safety through regular trainings and facility inspections. As part of that effort, the City in 2017 installed 16 Automated External Defibrillators (AED) throughout City Hall to improve emergency first aid and critical care response times for anyone who may experience cardiac arrest while at City Hall.

In 2017, the Department's Rideshare Team managed the Rideshare program to promote bicycling and other non-car options for commuting to work by the City's 2,100 full-time workforce. As a result, it is estimated that more than 700 cars are off the road daily. These efforts to reduce car trips and help our environment will continue in 2018.

Information Technology Budget:

$17.83 Million



FTEs: **81.50**

1.3 visitors Logged **1.3** million unique visitors to City website, about 40 percent from Pasadena, and 33 percent of all traffic with mobile devices

Processed **26,741** internal service requests from all departments

Maintained & enhanced **76** sets of Open Data

Managed **368.50** terabytes (TB) of data on-site and in the cloud

Maintained **30** miles of fiber optic cable

Supported **2,500** desktop and mobile devices and 200 software systems & apps

The Department of Information Technology focused on effective delivery of online and mobile technology solutions to move the City forward in the fast-paced, digital world where business and information is just a click away, 24/7, no matter what device you use.

In 2017, Pasadena was again named one of the nation's "Top Ten Digital Cities" by The Center for Digital Government, the third consecutive year that the Department's work was recognized as technologically progressive and innovative compared to other cities of similar size.

A key accomplishment was a major facelift for the City's website. The website is one of the City's most important communications ambassadors, with about 1.3 million unique visitors last year, including about 40 percent directly from Pasadena. The updated site was designed with mobile devices as 33 percent of website visitors now come from wireless, mobile smart devices.

Two new features of the website are an online rebate system for the Pasadena Water & Power Department (PWP) that allows PWP customers to request rebates online for 17 energy and water efficient products; and an interactive "Live Chat" popup on the main homepage enabling the public to talk live with Citizen Service Center agents.

The Department also worked with the Pasadena Public Library Department to replace all 176 public computers in all 10 branches. The effort is part of year-round maintenance and tech support for the City's 2,500 desktops, laptops and tablets.

In 2017, the Department continued to maintain and expand the City's fiber optics system. The 25 miles of fiber currently in place connects City facilities, traffic signals, water and power delivery systems and other essential services. The fiber optic network also is also used by many local institutions in support of the City's economic goal to foster Pasadena's high-tech community.

The Department also began to prepare for the City's future technology needs by updating its Information Technology Strategic Plan and expects to have the plan updated in 2018.

Last year marked the second year for using the new Enterprise Resource Planning (ERP) system. The City is preparing to launch the next set of ERP modules for Human Resources and Payroll in early 2018. Work on the Planning and Permitting System replacement project also continued in 2017 and it should be online in mid-2018.

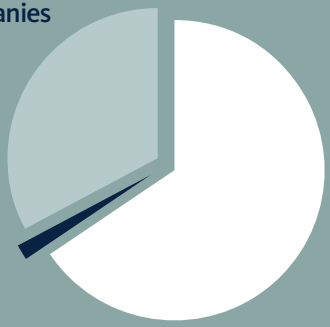
OPERATING COMPANIES

Operating Companies Budget:

$67.1 Million

FTEs:

145



Pasadena Center Operating Company	*Pasadena Community Access Corp.*	*Rose Bowl Operating Company*
$22.85 M	***$994,000***	***$46.15 M***
98 FTEs	*12 FTEs*	*35 FTEs*

Hosted **28** full-production tapings for America's Got Talent TV show at Civic Auditorium

Covered more than **200** City meetings, special events & press conferences

Book **44,000** hotel room nights related to conventions & conferences

Host site for annual Rose Bowl Game and UCLA home **football games**

Provided more than **17,000** hours of live and pre-recorded cable TV programming on government and public access channels

Site of one of largest outdoor antique and collectible shows in nation, monthly **Rose Bowl Flea Market**

Pasadena's three Operating Companies are essential components of the City's organization and vital to Pasadena's local economy and worldwide image. The Rose Bowl Operating Company, (RBOC), the Pasadena Center Operating Company (PCOC) and the Pasadena Community Access Corporation (PCAC, or Pasadena Media) operate the City's Rose Bowl Stadium; the Pasadena Convention Center, the Convention & Visitors Bureau and Ice Skating Center; and the City's Public, Education, Government (PEG) cable access TV channels and media production studio.

The iconic Rose Bowl Stadium, perhaps best known for the "Granddaddy of Them All"—the classic gridiron New Year's Day Rose Bowl Game—also maintains a robust schedule of other concerts, special events and sports games. In 2017, a new "classic" occurred, the two-day Arroyo Seco Music Festival, which is already gearing up for a repeat in 2018. No matter whether the event is big or small, the historic stadium, nestled in the Arroyo Seco and surrounded by beautiful cityscapes and the San Gabriel Mountains, provides a powerful image to leisure and business travelers, booking agencies, convention planners and others about how magical Pasadena is to visit.

In November, the stadium's Rose Bowl Legacy organization, a philanthropic fundraising organization dedicated to preserving the stadium, hosted the important unveiling of a life-sized statue of Pasadena's famous athlete and All-American hero, Jackie Robinson. The event drew about 1,000 people, including many members of the Robinson Family and other sports legends.

If you want to watch the latest City news and information, local special event coverage, public service announcements, live City Council meetings, then you must watch KPAS, Pasadena's government cable access station operated by PCAC, known locally as Pasadena Media. Working with the City's Public Affairs Office, Pasadena Media received an LA Emmy nomination in 2017 for its work on a short documentary about the Gamble House museum.

For PCOC, several hundred premier conferences, meetings and trade shows filled the convention center facilities in 2017 with hundreds of thousands of attendees who also booked more than 44,000 room nights at Pasadena-based hotels. PCOC once again brought the fabled Amgen Tour of California professional bicycle race to town—along with thousands of cycling fans and live coverage on NBC with 11 million global viewers.

The Pasadena Ice Skating Center continued to see heavy use of the facility by skaters and hockey teams while PCOC also actively worked with the tourism industry and travel media to promote Pasadena as a prime destination for business and leisure travel. Add it all up and PCOC helped generate millions into the local economy in 2017.

www.visitpasadena.com
@visitpasadenaca
/visitpasadena
PCOC

www.rosebowlstadium.com
@RoseBowlStadium
/RoseBowlStadium
ROSE BOWL

www.pasadenamedia.tv
@PasadenaMedia
/PasadenaMedia
PCAC

FINANCIAL DATA AND INFORMATION

For the Fiscal Year Ended June 30, 2017

GENERAL FUND

Assets and Deferred Outflows	$105,341,429
Liabilities and Deferred Inflows	15,613,114
Fund Balance	89,728,315
Revenues	255,189,526
Expenditures	243,914,115
Changes in Fund Balance	11,275,411

STATEMENT OF NET POSITION

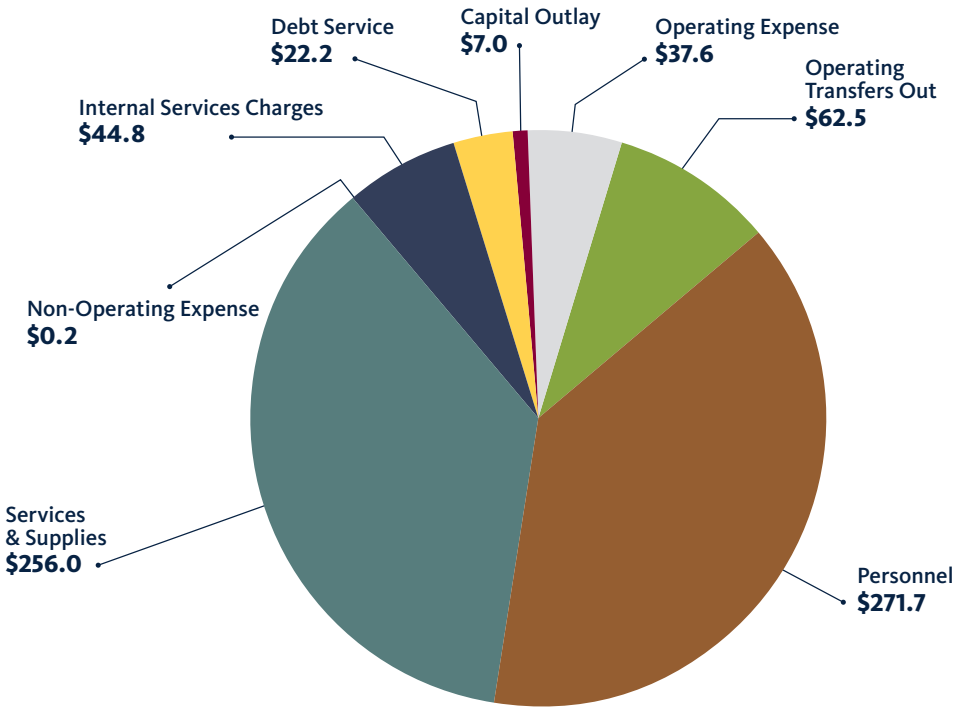
	GOVERNMENTAL	BUSINESS-TYPE	TOTAL
Assets and Deferred Outflows	$889,918,690	$1,260,649,203	$2,150,567,893
Liabilities and Deferred Inflows	726,663,615	496,881,173	1,223,544,788
Net Position	163,255,075	763,768,030	927,023,105

STATEMENT OF ACTIVITIES

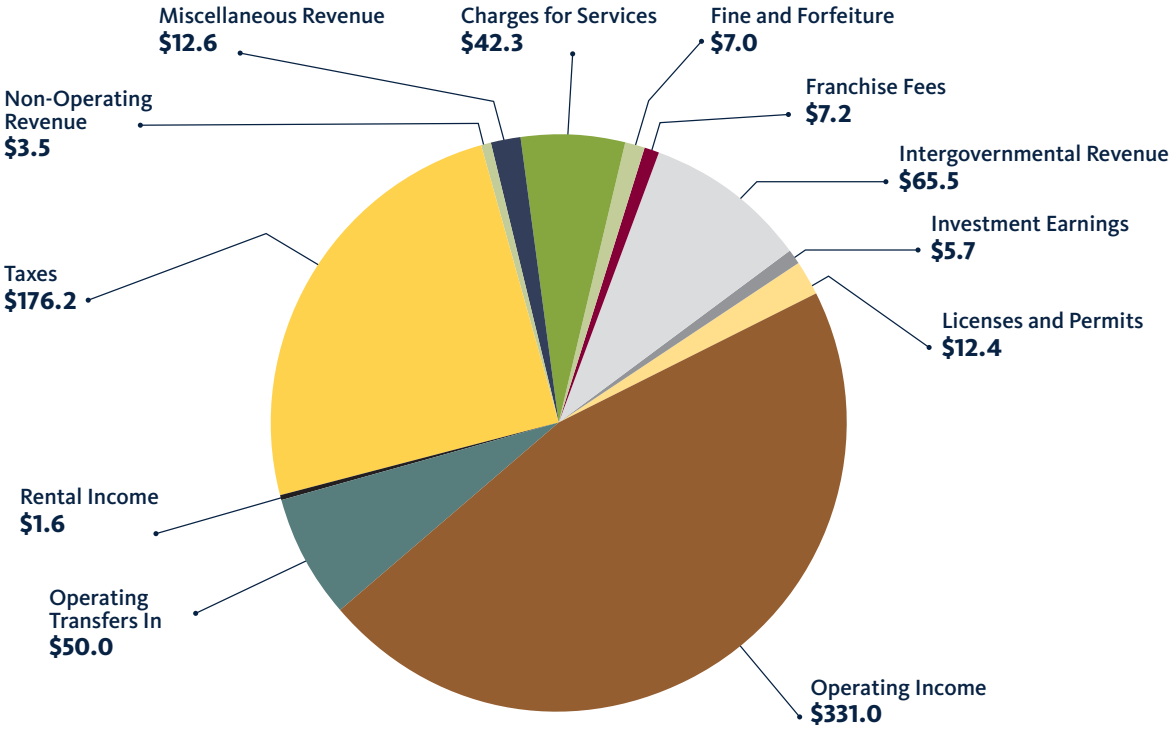
	GOVERNMENTAL	BUSINESS-TYPE	TOTAL
Revenues	$326,574,814	$308,036,059	$634,610,873
Expenses	309,887,585	259,033,799	568,921,384
Transfers	18,652,292	(18,652,292)	0
Changes in Net Assets	35,339,521	30,349,968	65,689,489

Fiscal Year 2018 began July 1, 2017. The pie charts below represent revenues and appropriations. The budget is the fiscal roadmap used by the City to deliver exemplary municipal services responsive to our community. For FY2018, the Adopted Budget was $783 million, including an operating budget of $639.6 million, $76.2 million in capital improvements and $67.1 million for the City's operating companies—Rose Bowl Operating Company, Pasadena Center Operating Company and Pasadena Community Access Corporation. The General Fund totaled $236.7 million for services including public safety, public works, parks and recreation. The budget is online at **www.cityofpasadena.net/finance/operating-budgets.**

FY2018 APPROPRIATIONS BY CATEGORY

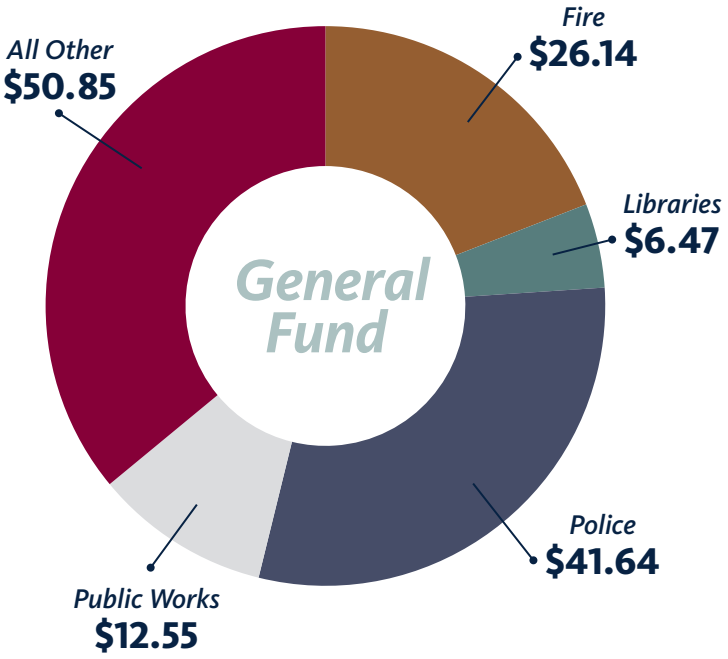


FY2018 REVENUES BY CATEGORY



COST OF GENERAL FUND SERVICES

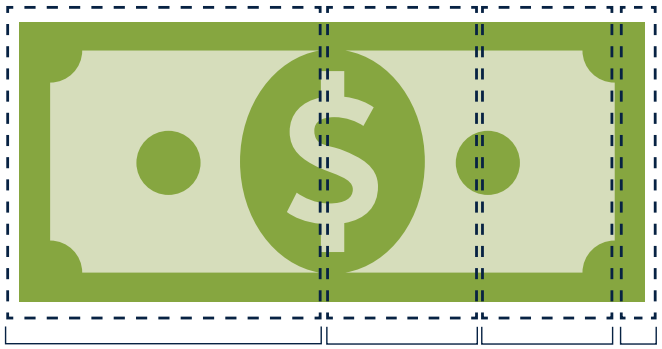
In Dollars Per Resident Per Month



$137.64 per month

PROPERTY TAXES

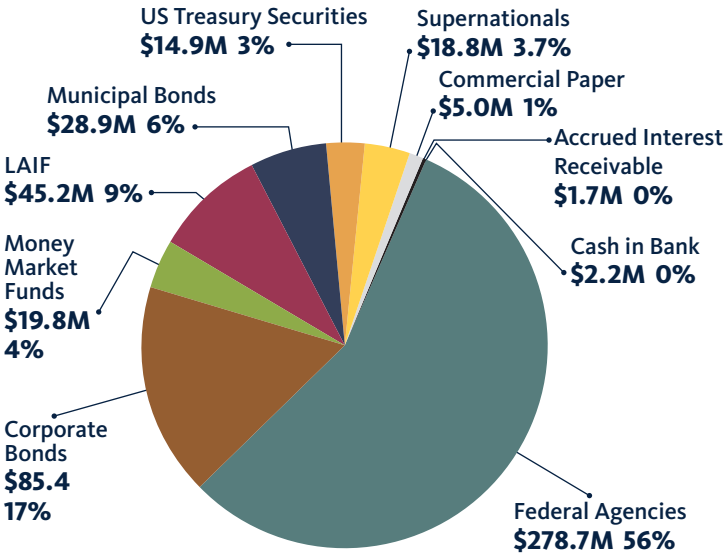
The City's top revenue source for the General Fund is property tax; however, the City receives less than 22 cents of each dollar paid in property tax payments. The schools and the County receive the majority of each property tax dollar.



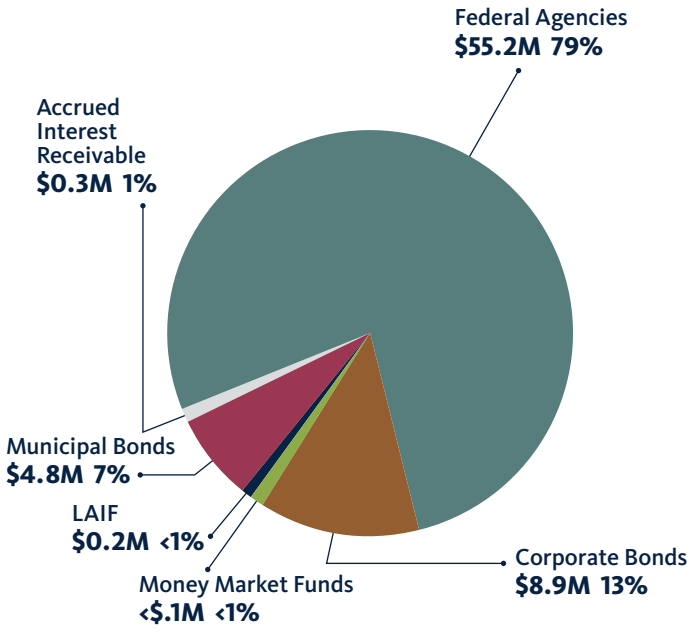
Schools	County	City	Special Dist.
48.2%	27.9%	21.1%	2.8%

For every $1 that a property owner pays in property tax, the city only receives 21.1 cents.

CITY INVESTMENT PORTFOLIO



POOLED INVESTMENT PORTFOLIO: $500.6M



POWER RESERVE PORTFOLIO: $69.5M

Note: percentages on both pie charts add up to 101% due to rounding.

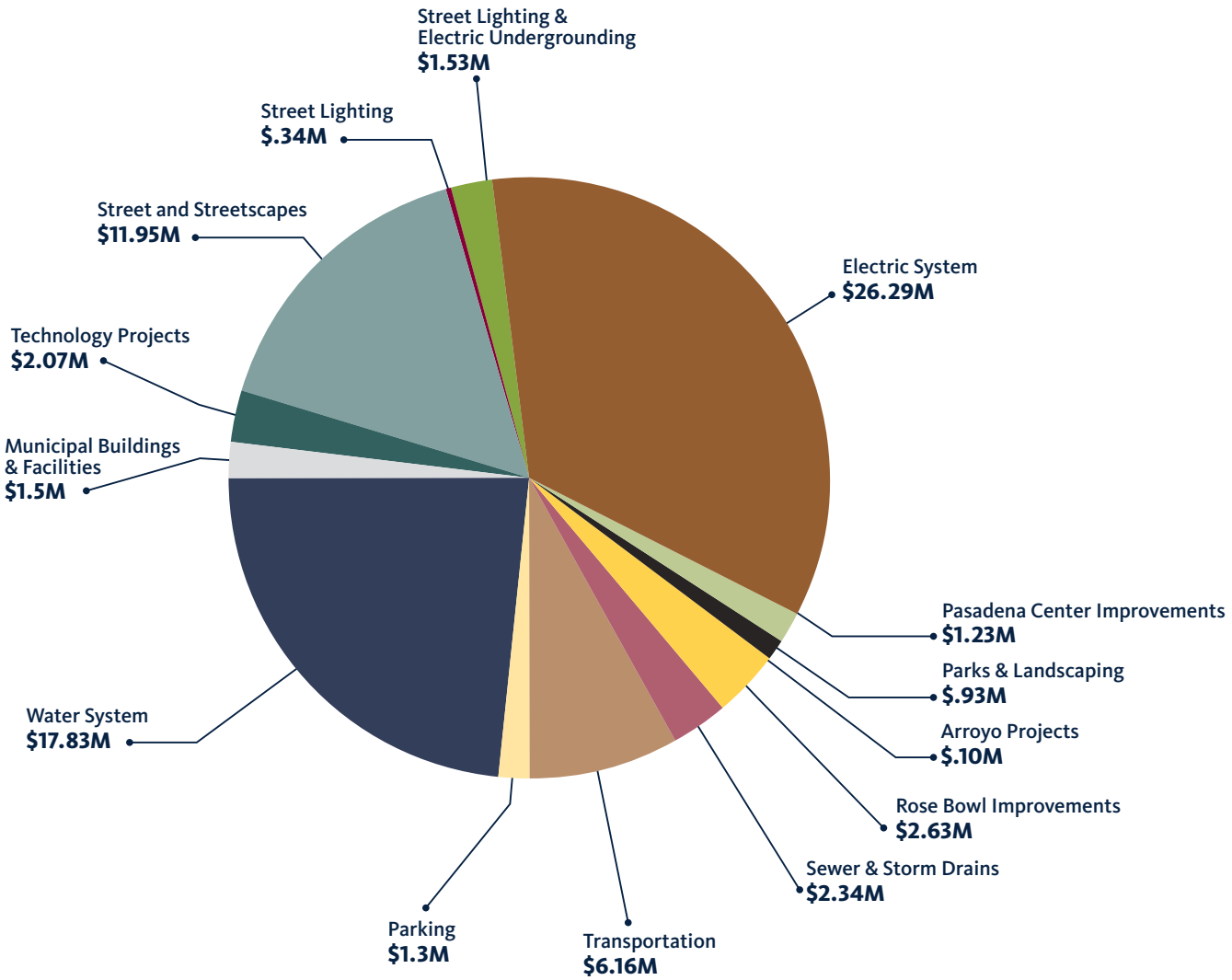
CAPITAL IMPROVEMENT PROGRAM 2018-2022

The City's Capital Improvement Program (CIP) is provided with an annual appropriation each year. For the current fiscal year, the appropriation is $76.2 million for 94 projects, reflected in the general categories of the pie chart below for streets, utility systems, transportation, technology projects, water systems, parking, sewers and storm drains, municipal buildings and many others.

The CIP program is always referenced as a five-year program due to how many identified projects there are overall in the program and how long it can take for larger projects to be designed and completed. Protecting, maintaining and replacing City infrastructure such as roads, bridges, parks, public buildings, utility systems and parking facilities is a long-term and ongoing responsibility of any well-run municipal organization such as Pasadena. The City's current CIP program includes about 200 active projects with an estimated cost of $953 million.

Identifying funding to meet these requirements remains a challenge, however, the recent passage of SB 1, the Road Repair and Accountability Act of 2017, is expected to provide Pasadena with an additional $32 million over the next 10 years to invest in our street infrastructure improvements. In addition, Los Angeles County voters, including Pasadena, approved Measure M in November 2016, that will generate even more revenue in the coming years for roadway infrastructure improvements locally and throughout Los Angeles County.

The CIP budget, with its full program details, is online at **https://ww5.cityofpasadena.net/public-works/engineering-and-construction/capital-improvement-program/capital-improvement-program-archive-documents/**



Distributed more than 1,300 rain barrels to Pasadena residents that captured an estimated 3.4 million gallons of rainwater for outdoor irrigation that would otherwise flow into stormdrains

Distributed about 120 multisport (bicycle) helmets to promote safe biking

#OneArroyo **"One Arroyo Day"** celebration at Brookside Park highlighted efforts for a comprehensive strategy to manage and protect all areas of Pasadena's Arroyo Seco parkland

Planted 854 trees throughout the City as part of the maintenance and care of Pasadena's municipal Urban Forest of more than 60,000 trees

Installation of 50 Laundry-to-Landscape residential greywater completed, diverting thousands of gallons water to outdoor irrigation needs

"Say No To Styrofoam" ban and enforcement began in 2017

Work on many "Green City" initiatives for Pasadena moved forward in 2017 to help reduce the City's carbon footprint and to create a sustainable environment and lifestyle for residents and businesses as well as the City organization itself. Many of the City's 16 departments are actively pursuing activities and policies, often in collaboration with other departments and the public, in seven general categories noted below to help improve the quality of life in Pasadena.

ENERGY

In 2017, GT-5, a new, natural gas turbine generator at the Glenarm Power Facility operated by the Pasadena Water and Power Department, (PWP) marked it first full year of service. The energy efficient, combined-cycle turbine replaced a less efficient steam generator. PWP also began preparing to update its Integrated Resource Plan, which serves as a 20-year blueprint for ensuring reliable and environmentally responsible energy at affordable rates.

WASTE REDUCTION

The City's ban on polystyrene ("Styrofoam") food packing products was extended to food service providers and retailers in August 2017. The ban builds upon the plastic bag ban already in place. The City provided three "eWaste" collection events for the public in 2017, collecting about 60 tons of electronic waste that could have ended up in landfills.

URBAN DESIGN

In late 2017, the Planning and Community Development Department released its much-anticipated Draft Climate Action Plan and will now conduct a series of public meetings in 2018 as the City moves toward adopting a comprehensive, long-range strategy to help reduce Greenhouse Gas emissions in Pasadena.

URBAN NATURE

The Arroyo Advisory Group, (AAG) a Citizen Task Force, made significant progress in gathering input and ideas from the public about the future of the beloved Arroyo Seco parkland. The efforts culminated in the "One Arroyo Day" celebration in late 2017 that featured, in one place, many of the user groups and activities the public has come to enjoy in the Arroyo. Look for the AAG to present its findings and recommendations to the City Council in 2018. More information is available at **https://onearroyo.org/.**

TRANSPORTATION

PWP continued to promote electric vehicles for consumer use, teaming with its utility counterparts in Burbank and Glendale to produce an EV car show last year that drew hundreds of people who test drove EVs. PWP also provided 32 rebates to customers who installed residential EV charging stations.

The Transportation Department conducted pedestrian and bicycle safety outreach throughout the year, reaching 365 students in 16 different third-grade classes. The Department also worked with Metro to bring the regional transportation agency's Bike Share program to Pasadena with 32 bike rental stations and 310 bicycles.

PUBLIC HEALTH

The Pasadena Public Health Department's Nutrition and Physical Activity Program, together with its City Nutrition Action Partners, began Save the Food workshops and community presentations to reduce food waste due to improper storage or over-purchasing. The Department made significant progress to fully complete its annexation with the San Gabriel Valley Mosquito and Vector Control District for enhanced vector control and surveillance services and expects the merger to be completed in 2018.

WATER

More than 1,300 rain barrels were distributed this past year to Pasadena customers making it possible to capture 3.4 million gallons of "free" water for outdoor landscape irrigation. Not only do the rain barrels prevent this precious commodity from flowing into storm drains, but use of the barrels promotes water conservation and saves customers money by not having to purchase an equal amount of metered water for irrigation.

In 2017, all available turf at all Pasadena Fire Department Stations was replaced with drought tolerant landscaping, estimated to save more than 440,000 gallons of water annually. Thousands more gallons of water will be saved annually now that 50 "Laundry-to-Landscape" greywater systems were installed in Pasadena homes in 2017. The systems allow clothes washer water to effectively irrigate outdoor landscaping.

BOARDS, COMMISSIONS AND COMMITTEES

The leadership and direction provided by the Pasadena City Council could not be accomplished without the support and hard work of the dedicated community members who volunteer their time and effort as appointed members of the City's Boards, Commissions and Committees. The City thanks the following community members and City staff for their time and effort. Current members are listed along with those who also served in 2017.

ACCESSIBILITY AND DISABILITY COMMISSION
Chair: Jorge J. Lambrinos
Current Members: David Azevedo, Cy Warren Estabrook, James Farr, Jorge J. Lambrinos, Sharon M. Rogers, Dr. Xilian Chen Stammer, Martin Sweeney, Michael Warner II, and Mark Waterson.
Former Members: Dennis Campos, Jennipha-Lauren Nielsen.
Staff: Alison Everett

ARTS & CULTURE COMMISSION
Chair: Tiffany Owens
Current Members: Edgar Arceneaux, Maggie Belton,Laurie Burruss, Cybele Garcia Kohel, Julius Metoyer, Jr., Tiffany Owens, Warren Sata, Meriel Stern, and Daniel Yen.
Former Members: Angela Contreras, Christina Yu Yu.
Staff: Patrisia De La Torre

CODE ENFORCEMENT COMMISSION
Chair: Rotates
Current Members: Imran Chaudhry, Robert Clinton, William R. Francis, Dr. Angel Medina, Ellie Podway, Mary Machado Schammel, Roslyn Simpson, Michael Warner, and Peter J. Wong.
Former Member: Leonard James Hartley.
Staff: Adrienne Burgess

COMMISSION ON THE STATUS OF WOMEN
Chair: Lorena Yepez Hernandez
Current Members: Charlotte Bland, Marna Cornell, Norma Estela Fernandez, Lorena Yepez Hernandez, Nichelle Holliday, Evan Kendal McCrary, Lorraine Montgomery, Jessica Rivas, and Anne Wolf.
Former Members: Tamika Farr, Michelle Zavala.
Staff: Maricela Galvez

DEFERRED COMPENSATION OVERSIGHT COMMITTEE
Chair: Steve Mermell
Current Members: Paula Hanson, Mark Jomsky, Steve Mermell, Raphy Timour, and Elaine Wong.
Staff: Matthew Hawkesworth

DESIGN COMMISSION
Chair: Yong Yoo
Current Members: Philip Chiao, Jonathan Edewards, Gary Floyd, Patricia Keane, Alan Loomis, Andrea Rawlings, Meriel Stern, Jose Noel Toro, and Yong Yoo.
Former Members: Noam Maitless, Blair Miller.
Staff: Claudia Burciaga-Ramos

ENVIRONMENTAL ADVISORY COMMISSION
Chair: Daniel Rossman
Current Members: Asif Ahmed, Deborah Dentler, Laura Garrett, Paula Kelly, C. Robert Kurkjian, Daniel Rossman, Edwina Travis-Chin, Julie Vallante, and Morey Wolfson.
Former Members: Alan Lamson, Ed Wilson.
Staff: David Sinclair and Jessica Sweeney

FIRE AND POLICE RETIREMENT BOARD
Chair: Keith Jones
Current Members: Peter J. Boyle, John H. Brinsley, Lt. Keith Jones, William Joseph "Joe" Milligan, and Terry Tornek
Staff: Jill Fosselman

HISTORIC PRESERVATION COMMISSION
Chair: Denver Miller
Current Members: John Arbogast, Kenneth Ayala, Cynthia Boyd, Estella Casas, Carrie Chasteen-Elfarra, Emina Darakjy, Juan De La Cruz, Gary Floyd, Susan Kranwinkle, Barbara Lamprecht, D. Jason Lyon, Alejandro Menchaca, Denver Miller, Phyllis Mueller, Fred Pickel, Carol Potter, Marc Reusser, Emily Stadnicki, and Steven Sunshine.
Former Members: Keri Curtis Axel, Jaime Lara, Michael O'Brien, Catherine Phelps, Laura Rodriguez.
Staff: Claudia Burciaga-Ramos

HUMAN RELATIONS COMMISSION
Chair: Justin Jones
Current Members: Emmell Beech, Jacqueline Broxton, Justin Jones, Brandon Lamar, Nat Nehdar, Emma P. Oshagan, Joseph "Cody" Ruedaflores, Dr. Sonia Singla, and Theresa Robinett.
Former Members: Mandip K. Samra, Warren Sata, Sahag Yedalian.
Staff: Horace Wormely

HUMAN SERVICES COMMISSION
Chair: Tony Santilena
Current Members: James Aragon, Jacques Bolton, Dr. Myra Martin Booker, Leslie Anne Caldwell, Kim Chavarria, Joe Ford, Ri-Karlo Handy, Hector La Farga, Jr., Nasir Rasheed, Ann Rector, Tony Santilena, Peggy Sisson, and Vera Jean Vignes.
Staff: Maricela Galvez

LIBRARY COMMISSION
Chair: Wendy Wang
Current Members: Andrea Abrams, Karla Bluestone, Sharon Calkin, Victor Gonzalez, Robert Karatsu, Traude Gomez Rhine, Janice Segall, Arnold Siegel, and Wendy Wang.
Former Member: Morris Dent.
Staff: Melissa Perez

METROPOLITAN WATER DISTRICT
Current Member: Cynthia Kurtz

NORTHWEST COMMISSION
Chair: Allen Shay
Current Members: Carla Boykin, Sandra Chen Lau, Steve Darden, Kimberly Douglas, Ralph A. Frammolino, Rogelio Ramirez, Carolina Romo, Cindy Schnuelle, AllenShay, Beverly Sims, and Craig Washington.
Former Members: Victoria Dominguez, Barbara Richardson King.
Staff: Lola Osborne

OLD PASADENA PARKING METER ZONE ADVISORY COMMISSION
Chair: Debbie Meymarian
Current Members: Marilyn Dee Buchanan, Susan Hickman, Jack Huang, Sally Lunetta, Debbie Meymarian, Steve Mulheim, and Scott Ward.
Staff: Jon Hamblen

PASADENA CENTER OPERATING COMPANY BOARD
President: Dianne Philibosian
Current Members: Ann E. Clary, Emina Darakjy, Michael De Leon, Eric Duyshart, Gene Gregg, Howard Haberman, Tyron Hampton, Paul Little, Louisa Nelson, Dianne Philibosian, Archie C. Purvis, Carl Sprayberry, and Joe Titizian.
Former Members: Benito Benitez, Steve Madison, Richard McDonald, Steven Parker, Felicia Williams.
Staff: Michael Ross

PASADENA COMMUNITY ACCESS CORPORATION BOARD
President: Grant Scott McComb
Current Members: Alexander Boekelheide, William Boyer, Perry Helm, Ann Marie Hickambottom, Sally Howell, Beth Leyden, Grant Scott McComb, Robert Oltman, Yuny Parada, and Gail Schaper-Gordon.
Former Members: Timothy F. Winter, Harald Zechner.
Staff: George Falardeau

PLANNING COMMISSION
Chair: Tim Wendler
Current Members: Ali Barar, David Coher, Stephanie DeWolfe, Patricia Keane, Donald C. Nanney, Tim Wendler, Felicia Williams, and Michael Williamson.
Former Members: Vince Farhat, Greg Jones, Louisa Nelson.
Staff: Kelvin Parker and Jessica Sweeney

RECREATION AND PARKS COMMISSION
Chair: Edgar J. Gutierrez
Current Members: Donabed L. Donabedian, Jonathan Fuhrman, Edgar J. Gutierrez, Aaron Milam, Rita Moreno, Rob Shepherd, Jennifer Vanore, David Williams, and Eileen Williamson.
Former Members: Donna Estacio, Anita Fromholz, Thom Mrozek.
Staff: Stacy Houser

ROSE BOWL AQUATICS CENTER
Current Members: Dennis Murphy, Millard E. Murphy, Steven M. Olivas, and John H. Plummer.
Staff: Kurt Knop

ROSE BOWL OPERATING COMPANY BOARD
President: Victor Gordo
Current Members: Alex Aghajanian, Paul Arevalo, C. Scott Boone, Joel Bryant, Fred Claire, Michael Clayton, William H. Cormier, Edward Garlock, Victor Gordo, Steve Haderlein, Philip Hawkey, C. Douglas Kranwinkle, and Richard Schammel.
Staff: Darryl Dunn

SANTA MONICA MOUNTAINS CONSERVANCY ADVISORY COMMITTEE
Current Member: Perlette Michele Jura
Staff: Rosa Laveaga

SENIOR COMMISSION
Chair: Priscilla Hernandez
Current Members: Norma Aceituno, Robin Allen, Peggy Buchanan, Akila Gibbs, Priscilla Hernandez, Cheryl Hubbard, Mireya Asturias Jones, Angie Mont O'Brien, Charles Nelson, Deborah Raupp, Frank T. Sata, Kristen Tachiki, and Patricia Wright.
Former Member: Laura C. Romero.
Staff: Pamela Cantero

SOUTH LAKE PARKING PLACE COMMISSION
Chair: Jennifer Higginbotham
Current Members: Thomas Canavan, Darrell Done, and Jennifer Higginbotham.
Former Members: John S. "Pete" Kutzer, Julianne Worrell.
Staff: Jon Hamblen

TRANSPORTATION ADVISORY COMMISSION
Chair: Greg Gunther
Current Members: Paul Backstrom, James De Pietro, Jonathan Edewards, Greg Gunther, Neil Kleinman, Adriana Lim, Blair Miller, Jeffery Potter, and Timothy S. Sales.
Former Member: Manoochehr Adhami.
Staff: Alex Flores

URBAN FORESTRY ADVISORY COMMITTEE
Current Members: Danny Donabedian, Roy Leisure, Rita Moreno, Betsy Nathane, Andrea Rawlings, and Colin J. Silvio.
Staff: Michael King

In this year's Annual Report, many images from the special events, parades, ceremonies and celebrations held throughout Pasadena were used to highlight our community's unique culture and diversity, including:

Intro Page: Egg Bowl! Thousands of young children race across the Rose Bowl Stadium's football field to capture some of the 50,000 eggs laid out for the annual hunt.

Fire Department: A rotating series of Open House events at Pasadena's Fire Stations draws hundreds of residents to meet firefighters and see demos like this car fire.

Police Department: Every November, the City sponsors an important patriotic salute at City Hall to all of the brave men and women of the U.S. Armed Forces for Veterans Day.

Public Health: Several thousand people lined the streets of Pasadena for the 19th annual celebration of Hispanic culture with the Latino Heritage Parade.

Library: Costumes, costumes and more costumes can be found at the City's Fall Festival, a fun, safe event for Pasadena's children and families.

Transportation: Get on a bike and ride! See Pasadena in a whole new way with Metro's Bike Share program. Ribbon cutting and ride around City Hall occurred in July.

Planning: ArtNight happens twice per year, drawing about 50,000 people to one of California's best-known, free arts and culture events in Pasadena.

City Manager: The Mayor's Holiday Tree Lighting Celebration draws thousands of Pasadena families to kick-start the holidays and to see the City's beautiful tree all a-glow with thousands of lights.

Finance: Pasadena's Black History Month Parade proudly celebrated its 35th anniversary in 2017. It is one of the largest such parades in the Western U.S. with more than 70 entries celebrating the achievements, culture and history of African-Americans.

Human Resources: Operation Gobble Gobble takes flight every November as Pasadena coordinates one of the largest wholesale food donations in the region to social service organizations that provide Thanksgiving meals to those in need.

Information Technology: The "Boxing Under the Stars" outdoor exhibition returned in 2017 with more Olympic-style matches showcasing young and senior boxers.

AWARDS AND SPECIAL RECOGNITIONS

In 2017, the City of Pasadena continued to be recognized by its peer groups, other government agencies, civic leaders and outside organizations with a variety of awards and special acknowledge. Here are some of them:

CITY MANAGER, PUBLIC AFFAIRS OFFICE

LA Emmy Nomination, Academy of Television Arts & Sciences, for Gamble House documentary, first-ever Emmy Nomination for City's Public Affairs Office

FINANCE

Certificate of Achievement, Financial Reporting, Government Finance Officers Association, for the Comprehensive Annual Financial Report, Fiscal Year 2017

FIRE

Second Annual Compliance Report (ACR) 2017 approved by Commission on Fire Accreditation International (CFAI)

Insurance Services Office (ISO) Class 1 rating, approved, one of only 58 fire departments nationally with CFAI accreditation and Class 1 rating

HOUSING AND CAREER SERVICES

Congressional Recognition of Excellence Award, U.S. Rep Judy Chu, for effective use of federal Community Development Block Grant and HOME funds including Marv's Place, The Groves, Pasadena Aquatic Center's "Get in the Swim" Program, Northwest Pasadena Sidewalk Replacement and Foothill Workforce Development's Entrepreneurship Training Program

Senior Housing Project of the Year, Southern California Association of Non-Profit Housing, for Heritage Square Senior Apartments

Gold Nugget Merit Award for Best Senior Community, Pacific Coast Builders Association, for Heritage Square Senior Apartments

Merit Awards, National Association of Housing and Redevelopment Officials, for Marv's Place and the Section 8 Landlord and Tenant videos

Golden Plate Award, Foothill Unity, for Foothill Workforce Development Board youth employment programs

"High Performer" rating, U.S. Department of Housing and Urban Development, for Section 8 Program

INFORMATION TECHNOLOGY

"Top Ten Digital Cities" Award, The Center for Digital Government, for third consecutive year, recognized among the "Top Ten" technologically progressive and innovative cities in U.S. compared to other cities of similar size

PUBLIC HEALTH

Exceptional Media & Communications Work Award, Nutrition Education & Obesity Prevention Branch of the California Department of Public Health, for the "Be Better Pasadena" campaign promoting healthy living

PUBLIC LIBRARY

Library Director Michelle Perera was elected President of the California Library Association

"Best Library" awards by voting readers of both Pasadena Independent and the Pasadena Weekly newspapers

PUBLIC WORKS

Congressional Recognition of Excellence Award, U.S. Rep Judy Chu, for effective use of federal Community Development Block Grant funds, Northwest Pasadena Sidewalk Replacement Program

2017 BEST Award, (Building Excellence Shaping Tomorrow), American Public Works Association, for John K. Van de Kamp Bridge (formerly La Loma Bridge) project

Tree City USA Award, National Arbor Day Foundation, for the 27th consecutive year

TRANSPORTATION

Outstanding Transportation Agency Award, California Association for Coordinated Transportation, for Pasadena Transit

WATER & POWER

Diamond Award, "RP3" rating, American Public Power Association's highest designation, for providing greatest levels of safe electric service

Reinvention Award, POWER Magazine, for the GT-5 turbine and Glenarm Power Plant improvement project

ABOUT PASADENA

No doubt about it, Pasadena, California is a special place to be. Invoke the name "Pasadena" with nearly anyone across the country and their eyes will light up, they'll smile and respond with just two or three words: The Rose Parade, or The Rose Bowl. Science scholars might simply say: Caltech, Carnegie Observatories, Jet Propulsion Laboratory, or those three letters, JPL. Art fans or event planners will say: The Norton Simon; The Langham, ArtCenter or Gamble House. Comedy fans will say: Ice House, Pasadena Playhouse or The Big Bang Theory. Seems like no matter where you go, Pasadena's reputation has preceded you as a world-class city with internationally famous special events, museums, theaters, hotels, architecture, scientific and educational institutions.

Spend time in our charming city and you'll discover even more. The City's USC-Pacific Asia Museum and Pasadena Museum of California Art also hold priceless treasures. Distinctive neighborhoods and business areas like Old Pasadena, South Lake Avenue, Hastings Ranch, Washington Boulevard and the Playhouse District offer a wide array of entertainment and cultural amenities. Dining opportunities abound too. With more restaurants that almost any other U.S. city, Pasadena has everything from gourmet dining and wine bars to custom vegan pizzas and top-rated cheeseburgers.

Retail shopping and boutiques stores? Check. Superior health services? Yes. Financial powerhouses, investment brokers, real estate advisors? All of the above.

A variety of new housing, including many affordable options, continues to come online to complement Pasadena's existing housing inventory. The City's abundant and well-maintained parks provide great outdoor recreation and relaxation opportunities for all, including the Arroyo Seco, bigger than New York's Central Park. The Pasadena Public Library system has its own national reputation. With its extensive collection of books and other resources, the Library and its nine branches are well known as life-long learning centers and community gathering spots.

Yes, Pasadena is blessed in many ways, small-town charm, but world class in spirit and style, a vibrant City with international cachet. It's a city known throughout the world, but for about 143,000 people who live here, Pasadena can be best described with only one word: home.

PASADENA FACTS - 2017

LOCATION
Los Angeles County, in the San Gabriel Valley, 15 miles north of downtown Los Angeles

SQUARE MILES
23

AVERAGE TEMPERATURE
67.0° DEGREES
(Source: NOAA)

YEAR OF INCORPORATION:
1886

POPULATION
143,333
(Source: California Department of Finance)

AVERAGE HOUSEHOLD SIZE:
2.48
(Source: U.S. Census Bureau, 2012-2016 American Community Survey 5-Year Estimates)

$73,029
MEDIAN HOUSEHOLD INCOME
(Source: U.S. Census Bureau 2012-2016 American Community Survey 5-Year Estimates)

TOTAL ASSESSED PROPERTY VALUATION FOR 2017:
$29,270,629,571
UP 7.5 % FROM 2016
(Source 2017 Annual Report, Office of the Assessor, Los Angeles County)

RETAIL TAXABLE SALES (CASH BASED RESULTS) FOR 2017
$3,512,000,000
(Source:City Finance Department)

MORE THAN 60,000 TREES WITHIN CITY'S URBAN FOREST

While we take pride in producing a plethora of special events and activities every year, Nature is quick to remind us of the simple beauty and enjoyment that can be found in Earth's own special events that happen every day. The deluge of rains in early 2017 not only nourished our parched lands and brought an end to California's historic five-year drought, but also provided us with this spectacular all-natural special event: a rare, full rainbow crowning City Hall.

THE CITY OF PASADENA
ANNUAL REPORT 2017
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Pasadena, California 91109

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