PARKS, RECREATION, AND COMMUNITY SERVICES DEPARTMENT

September 1, 2026

TO: **City Council**

FROM: **Human Services Commission**

SUBJECT: **Annual Report – Report of Accomplishments from July 2025 through June 2026 and Work Plan for Fiscal Year 2026–2027**

Recommendation:

This report is submitted for information purposes only.

Attached are the following:

- Report of Accomplishments for July 9, 2025, through June 10, 2026
- Commission Meeting Attendance Record for July 9, 2025, through June 10, 2026
- Work Plan for July 8, 2026, through June 9, 2027

The attached documents were reviewed and approved by the Human Services Commission at our annual meeting on June 10, 2026.

Respectfully submitted,

Joshua Levine Grater, Chair
Human Services Commission

City of Pasadena Human Services Commission

Report of Accomplishments: 07/09/2025–06/10/2026

Mission:

The purpose of the commission is to advise and make recommendations to the council regarding the human service needs of people of all ages in this community. This commission will aid the City in facilitating collaborative efforts and a coordinated approach to improve and expand the delivery of quality human services in Pasadena. This commission is established to respond to significant unmet human service needs and gaps as identified in such documents that include, but are not limited to, the Early Child Development Policy, Needs Assessment, and related materials.

The commission shall:

1. Facilitate bringing City and community resources together to ensure the delivery of effective human services to people of all ages;
2. Formulate ideas and suggest plans and programs designed to promote the availability and effectiveness of human services;
3. Promote cooperation and collaboration among local agencies, organizations and commissions involved in the delivery of human services, consistent with the roles and responsibilities outlined in such documents as the Human Services Commission work plan;
4. Recommend priorities to the council for City resources which respond to identified unmet human service needs;
5. Collaborate with commissions, advisory groups, community agencies, provider organizations, groups, and individuals to facilitate effective collaboration in addressing human service issues in Pasadena;
6. Advise the council on ways to achieve human service goals consistent with council-adopted policies which address human services.

FY 2025–2026 Ad Hoc Committees:

Ad Hoc Committee: Objective #1 – Early Childhood

Ad Hoc Committee: Objective #2 – People Experiencing Homelessness

Ad Hoc Committee: Objective #3 – Mental Health and Crisis Response

Ad Hoc Committee: Objective #1 – Early Childhood

Objective Purpose: Assess and support developmental health of children in Pasadena with a lens toward equity.

Commissioners: Apodaca, Sotelo, Jamal, Barnwell-Scott

Action Items:

- ***Ongoing:*** Determine ways to support agencies that serve young children.
- ***Complete:*** Identify resources on how trauma impacts young children and make that information available to parents and service providers.
- ***Ongoing:*** See the results of the 2022 Early Childhood Development Policy, what has been implemented and if there are any recognizable changes due to the implementation.

Work Plan Updates:

July 2025:

- No Update

August 2025:

- Commissioner Apodaca met with a coordinator from Young & Healthy and they will be offering programming on how trauma impacts young children and will make that information available to parents, service providers, and PUSD staff. Commissioner Apodaca will share the information during a future commission meeting when it becomes available. She shared the following events being coordinated by Young and Healthy:
    - Presentation #1: 9/23/25 -The Power of Showing Up: The Science of Building Resilience in Our Children, Ourselves & Our Communities
    - Presentation #2: TBD - Trauma 102: A Year After the Fires, What Do Our Kids Need Now?
    - Mini-Course Series for Parents and Caregivers Impacted by the Eaton Fire and recent local and national events (Five 90-minute workshops)
    - Ongoing support groups
    - Educational video series on "Brain-based Parenting" by Tina Payne Bryson, PhD
- Commissioner Barnwell-Scott will reach out to the Black Student and Family Task Force to find out what recommendations or policy suggestions came from their work and are applicable to this action item and others.
- The planning committee of the Celebration of the Young Child met in July. The event date is September 20, 2025. The committee has prepared a list of vendors/exhibitors and partners for the event. The ad hoc will also contribute additional suggested partners during an upcoming commission meeting.
- The ad hoc committee discussed reaching out to the planning committee for the Celebration of the Young Child to explore opportunities for supporting agencies that serve young children. Since the event will include many community vendors

and resources, the ad hoc committee plans to develop a brief survey to gather input from vendors on how best to support their respective agencies.

September 2025:

- Commissioner Apodaca provided an update in response to Action Item #3 regarding support for early childhood development policy. She attended the final planning meeting for the Celebration of the Young Child, which will take place on Saturday, September 20, 2025, from 10:00 a.m. to 2:00 p.m. at Brookside Park. The event will include interactive city vehicles ("Touch a Truck"), a family picnic area, community exhibitions, and free admission to Kidspace Museum. Volunteers are still being sought for the event. Two commissioners are expected to attend.
    - Commissioner Apodaca shared that the Commission is preparing a set of questions to ask agencies participating in the Celebration of the Young Child. With over 30 community agencies expected, the goal is to gather insights on their services, target populations, challenges, and how the Human Services Commission can support their objectives. The final question regarding Commission support will be discussed further.

October 2025:

- Chair Grater read notes submitted by Commissioner Apodaca, reporting that the Ad Hoc Committee met on September 29, 2025, and that two members attended the Celebration of the Young Child on September 20, 2025. The event was well attended, featuring more than 30 organizations offering activities for children and sharing community services.
    - Two commissioners visited booths and asked participating organizations about their services, the ages they serve, challenges they experience in their work, and how the Human Services Commission can support their mission.
    - The ad hoc committee was unable to speak with all agencies at the event and plans to follow up with those they missed. Members discussed possible methods such as phone calls or electronic surveys. At their next meeting, they will finalize the approach, review the list of vendors, and assign follow-up tasks among ad hoc committee members.
- The ad hoc committee requested staff assistance to schedule a meeting with Eva Rivera, Coordinator of the Office of the Young Child, to introduce themselves and discuss their objectives.
- Commissioner Sotelo shared that many agencies she spoke with emphasized the need for greater exposure as a way the Commission could support their work. She noted that events like the Celebration of the Young Child provide valuable opportunities for agencies to connect, collaborate, and strengthen services that support families and children.
- Commissioner Sotelo reported that the ad hoc committee will compile and share the responses collected from agencies during the Celebration of the Young Child event.

November 2025:

- The Commission received a presentation regarding updates from the Office of the Young Child from Eva Rivera, MSW, Program Coordinator, City Manager's Office.
- The ad hoc committee did not meet during the past month. Commissioner Apodaca stated that the ad hoc committee looks forward to scheduling a meeting with Eva Rivera, Program Coordinator of the Office of the Young Child.

December 2025:

- Commissioner Apodaca reported that the ad hoc committee on Early Childhood met with Eva Rivera from the Office of the Young Child on December 1, 2025. She stated that the discussion focused on early childhood development policy and ways the committee and Commission can collaborate with the Office of the Young Child.
- Commissioner Apodaca stated that topics included challenges faced by organizations serving young children, such as families not accessing services due to fear, service reductions related to funding decreases, limited childcare availability for certain age groups, difficulties serving families with children of multiple ages, and ongoing financial needs experienced by families.
- Commissioner Apodaca reported that the ad hoc committee also discussed considerations for planning the 2026 Celebration of the Young Child and ways the ad hoc committee and Commission may support the planning efforts. She noted that additional information will be shared at a future meeting.
- Commissioner Apodaca shared requests from the Office of the Young Child, including asking commissioners to notify Eva Rivera of community events where her office's presence would be beneficial. She also noted that the Office of the Young Child is seeking additional organizations to serve as hub partners and welcomed recommendations from the Commission.

January 2026:

- No updates.

February 2026:

- Commissioners Barnwell-Scott and Apodaca participated in the Youth Homeless Count on January 22, 2026, where they engaged with young people experiencing homelessness and distributed cold-weather supplies and snacks.

March 2026:

- Commissioner Apodaca reported that the ad hoc committee did not meet this month and instead communicated through email. She stated that the committee continued discussing early childhood development policy, including recognition of hub sites as important resources for families with young children.
- Commissioner Barnwell-Scott reported that she is learning more about the Pasadena Early Childhood Hub network and its eight locations, including the programming and services offered. She shared that she visited the Loma Alta Park branch library in person to learn more about its programming.

- Commissioner Barnwell-Scott also reported outreach to the Families Forward Learning Center to gather information on services and programming related to emotional health, wellness, and mental health for families and children. She stated that the committee will continue to correspond and plans to invite representatives to attend a future Commission meeting to share information with the Commission.

April 2026:

- Chair Grater read an update submitted by Commissioner Apodaca, reporting that the ad hoc committee met on April 3, 2026.
- Chair Grater reported that Commissioner Barnwell-Scott developed a brief survey to send to Jane Gov, Library Services Manager, who leads the Pasadena Early Childhood Hub Network programming.
- Chair Grater reported that the Commissioners also developed a separate survey for each hub to gather information about services provided, challenges experienced, and resources available to support young children who have experienced trauma.

May 2026:

- Chair Grater reported that the ad hoc committee did not meet in May but remained in communication by email.

June 2026:

- Commissioner Barnwell-Scott stated that the ad hoc committee had completed contact with the Office of the Young Child and the hub network, and that those relationships should continue as ongoing work. She also stated that the committee had identified resources addressing trauma for young children.

Status: Complete

Ad Hoc Committee: Objective #2 – People Experiencing Homelessness

Objective Purpose: Increase the availability of interim and temporary housing in Pasadena

Commissioners: Grater, Paccerelli, Offray, Orlando

Action Items:

- ***Complete:*** Develop and present a comprehensive report on master leasing a motel in Pasadena for interim housing.
- ***Complete:*** Exploring greater access to Coordinated Entry System for more service providers.

Work Plan Updates:

July 2025:

- No Update

August 2025:

- Chair Grater stated that the Commission will look at available commission meeting dates to invite the owner of a Monrovia motel operating a successful master lease program. Some councilmembers have visited the site. If scheduling does not permit, the ad hoc committee will meet with the owner separately.
- Commissioner Offray will research other master lease programs in the region. The goal is to prepare a comprehensive report for councilmembers outlining current efforts, motel locations, participating operators, and potential funding options. Chair Grater is focused on the funding portion of the report.
- Chair Grater referenced the recent council meeting where the homeless report was presented. Several councilmembers expressed interest in pursuing the development of a year-round emergency shelter in Pasadena.
- Chair Grater appointed Commissioner Orlando to the ad hoc committee.

September 2025:

- Chair Grater shared that the master lease motel in Monrovia is the former Quality Inn. He plans to contact the owner or management to schedule a meeting. He also identified key contacts within the County CEO's office, which serves as the primary funder of the project. Volunteers of America is the designated service provider.
- Commissioner Orlando will conduct research comparing interim housing and emergency shelter models, focusing on success rates for transitions to permanent housing and related cost-benefit analysis.
- Vice Chair Offray shared that approximately 60% of domestic violence survivors become homeless after 30 days in a shelter. She emphasized that survivors cannot be placed in general population shelters. She also reported that

Shepherd's Door recently received 21 calls in one day from individuals actively fleeing violence, but only one space was available in the region.
- Vice Chair Offray is researching additional master lease motels in Los Angeles County for the ad hoc committee to contact regarding potential partnerships or models.

October 2025:
- Chair Grater reported that the Ad Hoc Committee on People Experiencing Homelessness met on September 30, 2025, and continues to focus on the master leasing motel initiative. He noted that Commissioner Paccerelli will coordinate with Vice Chair Offray to meet with Councilmember Masuda's district field representative, Noreen Sullivan, to discuss homelessness related to the Eaton fires and the need for a master lease motel, as most potential sites are in Councilmember Masuda's district.
- Chair Grater reported that Commissioner Orlando is researching interim housing versus emergency shelter models, focusing on success rates for the transition to permanent housing and cost-benefit analysis. He noted that Commissioner Orlando has drafted an initial report shared with the ad hoc committee via Google Drive, which will serve as a starting point for discussion at the next meeting.
- Chair Grater reported that he contacted Marco Santana in the County CEO's Office, who is the point person for the City of Monrovia's master lease motel program. He planned a site visit to the former Quality Inn to gather information and proposed inviting a representative from the motel to a future presentation on the Commission's calendar.
- Chair Grater suggested organizing a listening session for the Commission, modeled after the Commission on the Status of Women's recent event that included a presentation and public discussion. He noted that such sessions could help engage the community on key topics and may be added to a future presentation calendar. He also expressed interest in increasing the Commission's public visibility and media presence.
- Chair Grater shared Vice Chair Offray's report that Shepherd's Door received 92 calls in September from individuals fleeing domestic violence, with 40 percent related to the Eaton Canyon Fire. He emphasized the need for additional interim housing and a master lease motel program to support affected residents, noting that the rise in domestic violence following the fire has not received sufficient public attention.

November 2025:
- Chair Grater reported that the ad hoc committee did not meet but communicated over email throughout the month.
- Chair Grater reported that the ad hoc committee is comparing interim housing and emergency shelter models to prepare a recommendation to City Council for a master lease motel, with a draft expected in early 2026. He noted that the report incorporates homeless count data provided in August and that follow-up questions will be sent to staff.

- Commissioner Orlando reviewed research literature on interim housing and emergency shelters, noting that interim housing reduces returns to homelessness and lowers the likelihood of criminal justice involvement, with mixed findings on health outcomes. Commissioner Paccerelli drafted language on how interim housing improves access to social services compared to emergency shelters, supported by Commissioner Orlando's research.
- Commissioner Orlando identified a 2015 HUD study showing interim housing to be approximately 40 percent more affordable than emergency shelter.
- The ad hoc committee will next review real estate data, needs of domestic violence survivors, and develop a detailed proposal for a master lease recommendation to City Council.
- Chair Grater visited a master lease motel in Monrovia operated by Volunteers of America and connected with the property owner, who expressed a positive experience and interest in presenting to the Commission.
- Commissioner Paccerelli shared that Councilmember Masuda continues to support the master lease concept and has directed his field staff to monitor motel availability, noting that interim housing addresses the needs of individuals experiencing homelessness and those in crisis.

December 2025:

- Chair Grater reported that Commissioner Orlando continues work on the interim housing report and shared preliminary findings highlighting housing cost comparisons in Pasadena. He noted that average rents in Pasadena exceed those in Los Angeles County, reflecting high demand and limited supply. He added that the ad hoc committee is working to connect with the National Alliance to End Homelessness to engage subject-matter experts and strengthen the case for interim housing.
- Commissioner Paccerelli asked whether members were comfortable sharing preliminary interim housing research with Councilmember Masuda to provide background on the ad hoc committee's work. He emphasized that the information would be shared as an early preview of a larger report which will be shared as a recommendation to the City Council once complete.

January 2026:

- Chair Grater reported that the ad hoc committee continues work on its interim housing report comparing interim housing and emergency shelter, with a focus on cost and effectiveness. He stated that the ad hoc committee reviewed data related to affordable housing and homelessness and remains in the research and information-gathering phase.
- Chair Grater shared information on the upcoming Point in Time Homeless Count on January 21, from 8:00 p.m. to 10:00 p.m., and the following morning on Thursday, January 22, from 6:00 a.m. to 8:00 a.m., and encouraged commissioners to volunteer. He noted that volunteer opportunities and details are available through the Pasadena Partnership website and explained that volunteers receive training and are assigned to designated areas to assist with data collection.

- Commissioner Apodaca noted that a Youth Homeless Count is also scheduled to take place on January 22, 2026, as an additional opportunity for participation.

February 2026:

- Commissioner Orlando reported that the ad hoc committee met virtually on February 6, 2026.
- Commissioner Orlando reported that the ad hoc committee discussed establishing a direct connection with the City Council's Housing, Homelessness, and Planning Committee and requested that staff provide monthly agenda notifications in advance of its meetings so members may attend and coordinate reporting efforts.
- Commissioner Orlando reported that Chair Grater is coordinating a presentation from a motel owner who operates a master lease site. Chair Grater added that the owner of the La Casa Motel and his son are tentatively scheduled to present to the Commission in May.
- Commissioner Orlando reported that the interim housing report is progressing, including modeling the cost-effectiveness of interim housing compared to emergency shelter. He requested that commissioners share any connections to motel owners or homeless service providers with experience in master leasing to provide firsthand insight and operational considerations for inclusion in the report.

March 2026:

- Commissioner Orlando reported that the ad hoc committee met on March 4, 2026. He stated that the committee reviewed materials presented to the City Council's Housing, Homelessness, and Planning Committee regarding the City's homelessness plan and discussed the importance of establishing regular communication with that committee.
- Commissioner Orlando reported that the ad hoc committee discussed ongoing work related to wraparound and mental health support for individuals experiencing homelessness. He noted that Vice Chair Offray described ongoing efforts to assist clients in need of urgent mental health care and the challenges of working with local Pasadena institutions.
- Commissioner Orlando reported that the ad hoc committee discussed the Safe Parking program approved by the City Council on March 9, 2026, at All Saints Church. Chair Grater stated that the Safe Parking program was approved by the city and that it will be operated by Shower of Hope. He expressed appreciation for the public comments and community support submitted in favor of the item.
- Vice Chair Offray shared concerns regarding the limitations of Safe Parking as a solution for all unhoused populations, particularly women and children experiencing homelessness because of domestic violence. She emphasized the continued need for interim housing options that better address the safety and support needs of vulnerable populations. Chair Grater noted that the Commission's work on interim housing remains broader and separate from the Safe Parking initiative.
- Commissioner Orlando reported that he and Chair Grater consulted with a professor with expertise in vehicular homelessness in California, who provided

research and talking points related to Safe Parking. Chair Grater noted that the materials were shared with the City Council in advance of its March 9 meeting.
- Commissioner Orlando reported that the interim housing report is nearing completion and that he expects to circulate a first draft to the ad hoc committee for review. He stated that the committee plans to present the report to the full Commission once revisions are complete.
- Chair Grater reported that the owner of La Casa Motel is expected to attend a future Commission meeting in May to discuss the master lease model, its operation, and its potential to expand interim housing capacity.

April 2026:

- Chair Grater reported that he met with Councilmember Jason Lyon regarding the work of the ad hoc committee. He shared that Councilmember Lyon encouraged the Commission to invite members of the Housing, Homelessness, and Planning Committee to future meetings and to schedule individual briefings with committee members regarding the Commission's work.
- Chair Grater reported that Councilmember Lyon expressed interest in the Ramada Inn as a potential transitional housing opportunity and in meeting with the owners of La Casa Motel, where a pilot master lease project is underway with Friends In Deed.
- Chair Grater reported that the ad hoc committee completed a full draft of its report comparing emergency shelter and interim housing approaches. Ad hoc committee members reviewed the draft, discussed findings, and identified additional information for possible inclusion.
- Chair Grater reported that the ad hoc committee reviewed and edited the full draft of the interim housing report and received detailed feedback from three homelessness experts in Los Angeles County. Members are incorporating that feedback and plan to present the final draft to the full Human Services Commission prior to the June meeting.
- Chair Grater reported that the ad hoc committee also discussed potential new action items for Fiscal Year 2026–2027 and plans to bring recommendations forward in June.

May 2026:

- Chair Grater reported that the action item to develop and present a comprehensive report on master leasing a motel in Pasadena for interim housing is expected to be completed by next month.
- Chair Grater reported that the ad hoc committee will continue discussing whether the action item related to exploring greater access to the Coordinated Entry System for more service providers should remain ongoing.

June 2026:

- Chair Grater reported that the ad hoc committee completed the report it set out to produce regarding master leasing a motel in Pasadena for interim housing, and stated that the report was before the Commission. Commissioner Orlando then

explained that the report compares shelter and master-leasing approaches and is intended to move toward City Council consideration.

Status: Complete

Ad Hoc Committee: Objective #3 – Mental Health and Crisis Response

Objective Purpose: Improve accessibility and retention of mental health and crisis response services

Commissioners: Edoria, Apodaca, Paccerelli, Bonner, Wilson

Action Items:

- ***Discontinued:*** Gather data and status of crisis response services regarding the Eaton Canyon Fire, and any trauma-informed care services provided.
- ***Complete:*** Find ways to improve access to crisis response services.
- ***Complete:*** Partner with Pasadena Library and Pasadena Public Health to update and refresh the Emotional Health and Well Being Resource Guide.

Work Plan Updates:

July 2025:

- No Updates.

August 2025:

- Commissioner Wilson will check in and review the resources compiled through the Partnership for Children, Youth and Families. The group has been maintaining a log of mental health providers as well as crisis response efforts.
- Ad hoc committee members discussed the challenges of identifying gaps in access. Commissioner Paccerelli will contact 211LA to discuss any challenges they may be having in connecting citizens to services. The ad hoc committee will also look at conducting a survey.
- Commissioner Edoria brought up the need to identify mental health resources that are responding to those impacted by immigration raids. This unique need will be in the ad hoc committee's research.
- Commissioner Edoria will reach out to her City Councilmember, Rick Cole, to inquire about including mental health resources in his monthly newsletter. The team agreed that including mental health resources in the newsletters of all city councilmembers would be a worthwhile goal.
- The ad hoc committee discussed the process of working with a city department.
- Commissioner Bonner reached out to Manuel Carmona, Director of Public Health, City of Pasadena and provided the following information:
    - The Emotional Health and Wellbeing Guide hasn't been updated since 2019; Manuel Carmona will explore further.
    - The Pasadena Public Health Department (PPHD) developed a mental health resource guide in 2024, which is available online on the City's website.
    - For communities impacted by the fire and for immigrants, his department refers individuals to resources provided by the Los Angeles County Department of Mental Health.

September 2025:

- Chair Grater read the following updates from the Ad Hoc committee:
  - PPHD doesn't offer direct mental health services and they have been promoting the LA Co Dept of Mental Health resources found at https://dmh.lacounty.gov/our-services/disaster-services/disaster-mh-resources/ and https://dmh.lacounty.gov/supporting-immigrant-clients/.
  - The Ad Hoc Committee reported that Alternative Crisis Response expressed interest in partnering with the Commission to distribute “Who to Call” materials at Community Centers and libraries. The ad hoc committee will explore collaboration options.
  - Commissioner Paccerelli also met with representatives from 211LA, who are interested in working with the Commission on future initiatives.
  - Commissioner Bonner spoke with Tim McDonald and Jane Gov from the Pasadena Public Library regarding the Commission’s interest in supporting an updated version of the community resource guide, last published in 2019. She offered to share the ad hoc committee’s collected resources and explore those held by the library. Although data is still being gathered, the ad hoc committee is also interested in identifying non-governmental organizations that support undocumented residents. A follow-up meeting is expected to be scheduled within the month.
- Commissioner Edoria shared that she spoke with a representative from the Pasadena Public Library, who confirmed that while the library does not currently offer mental health resources, they refer patrons to Door of Hope. The library expressed interest in collaborating with the Commission as additional resources are gathered.
- Commissioner Paccerelli noted that based on his recent conversation with 211LA representatives, the Pasadena Public Library does refer patrons to 211LA for mental health inquiries. He added that 211LA aims to empower callers by guiding them toward solutions rather than defaulting to a single agency.

October 2025:

- Commissioner Bonner reported that the ad hoc committee met on October 6, 2025, and discussed collaboration with 211LA. Commissioner Paccerelli is working with the organization to coordinate a future presentation. She added that the ad hoc committee also connected with the Pasadena Public Library about its online Mental Health and Wellness publication, with the goal of developing resource materials to help residents access mental health services.
- Commissioner Edoria reported that she spoke with Selina Ho from the Police Oversight Commission regarding a potential collaboration to explore how the Pasadena Police Department can review cases and respond in a manner that addresses mental health.

November 2025:

- Commissioner Wilson reported that the ad hoc committee met on November 10, 2025. She stated that members are still attempting to connect with the Pasadena Public Library, which has not yet responded.

- Commissioner Wilson noted that the ad hoc committee will begin updating a mental health provider list originally compiled by Planned Parenthood and will divide the work among Commissioners. The updated list may later be shared with Pasadena Library for inclusion in future resources.
- Commissioner Bonner requested staff assistance in contacting the library due to the lack of response, and Staff (Washington) confirmed she will reach out to facilitate.

December 2025:

- Chair Grater reported an update on behalf of Commissioner Wilson, stating that the ad hoc committee did not meet this month. He noted that the ad hoc committee is making progress on updating the Pasadena and San Gabriel Valley mental health directory and has heard from the Pasadena Public Library that it is awaiting guidance from the Mental Health Department regarding plans to update the directory.
- Commissioner Bonner shared that once the review is complete, the department expressed interest in partnering with the Commission to explore ways to make the information more accessible to the community.
- Vice Chair Offray shared concerns based on her direct experience attempting to access mental health resources in Pasadena for a person in need. She reported difficulty obtaining referrals from the Pasadena Public Health Department when crisis response teams were unavailable, and expressed concern that service providers could not access basic resource information. She suggested that the ad hoc committee examine gaps in access to mental health resources within the City.
- The Commission discussed concerns regarding gaps in access to mental health resources within the City, including the need for clearer points of contact, improved coordination between City and County services, and greater alignment between stated public health goals and on-the-ground implementation. Commissioners emphasized the importance of improving awareness, accountability, and access to mental health resources for residents, particularly during times of crisis.
- Chair Grater stated that the Commission discussed the possibility of inviting leadership from the Pasadena Public Health Department or the City Manager’s office to a future meeting to better understand roles, responsibilities, and coordination related to mental health services.

January 2026:

- No updates.

February 2026:

- Commissioner Bonner reported that the ad hoc committee met virtually on February 9, 2026, and focused on the mental health referral guide and next steps. She stated that the ad hoc committee plans to cross-reference an updated Planned Parenthood referral guide, reviewed by staff from the Flintridge Center

and Planned Parenthood. The resource guide recently returned to the Pasadena Public Library after being reviewed by the Public Health Department.

- Commissioner Bonner added that the ad hoc committee would like the updated referral guide to include information on insurance types accepted, including Medi-Cal and sliding scale options, to improve accessibility and reduce the burden on residents seeking services. She noted that this request has been communicated to the Pasadena Public Library for consideration.
- Commissioner Bonner stated that the ad hoc committee plans to identify potential recipients for broad distribution of the updated referral guide and may seek input from the Commission. She noted the goal of launching distribution in May in recognition of Mental Health Awareness Month and discussed developing a postcard-sized card with a QR code linking to the guide, which may require Commission funding. Staff (Washington) suggested reviewing available funds to determine the feasibility of producing outreach materials.
- Commissioner Paccerelli shared the ad hoc committee's ongoing concern that residents seeking counseling before reaching a crisis often face difficulty navigating complex systems and accessing services. He emphasized the importance of making mental health resources more transparent and accessible to individuals before situations escalate and welcomed suggestions to improve ease of access for community members.
- Commissioner Barnwell-Scott suggested exploring ways to improve public awareness of available mental health resources, including enhancing visibility on the City's website and promoting information through schools and parent meetings to reach families across age groups. She also suggested exploring partnerships with Pasadena Transit to display mental health resource information on buses and other public transportation vehicles to broaden community outreach.
- Chair Grater referenced the recent 211LA presentation and noted that they serve as a key connection point for individuals seeking mental health support. He stated that 211LA provides screening and referral services and emphasized the ongoing challenge of ensuring residents are aware of available resources.

March 2026:

- Commissioner Bonner reported that the ad hoc committee did not meet due to technical difficulties but continued discussions by email. She shared that the committee has made progress in coordinating with the Pasadena Public Library regarding the status of its mental health guide and in updating a separate referral guide developed through Planned Parenthood and Flintridge Center. She stated that the committee's current plan is to submit the updated referral guide to the library as a PDF for posting on its website, making it publicly available while the library continues work on a more comprehensive, searchable version.
- Commissioner Bonner stated that the committee hopes to use the updated guide during Mental Health Awareness Month in May, potentially by distributing information and a QR code linking to the resource. She noted that the PDF guide is intended as an interim solution while the library continues its longer-term update process.

- Vice Chair Offray asked whether the mental health guide will include psychiatric services, including medication-related and hospitalization resources. Commissioner Wilson responded that the guide includes urgent mental health resources, such as hospitals for individuals in crisis, and that much of the remaining guide focuses on clinics offering affordable therapy.
- Commissioner Apodaca asked whether the City will be doing anything in recognition of Mental Health Awareness Month in May. Staff (Washington) responded that she had not yet heard of any plans and would inform the Commission once information becomes available. Commissioner Apodaca asked that any updates be shared before the next ad hoc committee meeting so the group may incorporate them into its planning.
- Commissioner Lee referenced an older resource guide created by Day One that may include mental health information and offered to locate and share it with the committee for review. Commissioner Wilson stated that she would also review the material to determine whether it may be helpful to the committee's work.

April 2026:

- No updates.

May 2026:

- Commissioner Bonner reported that the ad hoc committee met virtually on Monday, May 4, 2026, to discuss progress on updating and finalizing the mental health referral guide.
- Chair Grater reported that Commissioner Wilson agreed to ensure that the missing agency's addresses and phone numbers are added to the spreadsheet and shared with the group. Once finalized, the updated referral guide will be sent to the Pasadena Public Library for posting on its website as a PDF. The ad hoc committee noted that the library is continuing work on a longer-term upgraded version of the guide that will include searchable functionality.
- Chair Grater reported that the ad hoc committee discussed including a visual map of agency locations in the referral guide materials and agreed to explore available options for creating it.
- Chair Grater reported that the ad hoc committee also discussed promoting the completed referral guide during Mental Health Awareness Month and exploring possible media coverage to increase public awareness.
- Chair Grater reported that Commissioner Wilson and Commissioner Bonner plan to post the finalized guide on their respective organization websites once it is publicly available.

June 2026:

- Commissioner Wilson reported that the Pasadena Public Library's emotional health and wellbeing guide remains a work in progress, but that Planned Parenthood's mental health resource directory had been fully updated as an interim solution, including verification of agencies, locations, contact information, and payer source information. She stated that the updated guide would be shared with commissioners and posted on the Planned Parenthood website, and

hopefully also on the library website, with Jane Gov continuing to work with Commissioner Bonner on publication.

- Commissioner Paccerelli stated that the committee had identified ways to improve access to crisis response services and had also conveyed support and appreciation to frontline providers, but viewed that work as never fully finished in practice.
- Commissioner Bonner later added that the committee may need staff assistance if it continues to have difficulty reaching Jane Gov to finalize website publication.

Status: Complete

Human Services Commission

Presentation Calendar FY 2025–2026

July 2025:

- No Presentation.

August 2025:

- Police Department introduction of the new Public Information Officer and discussion of the Community Brief Report – Commander Sean Dawkins, Pasadena Police Department
- Presentation from the Pasadena Housing Department regarding the Coordinated Entry System and City of Pasadena Homeless Count results – Jenny O'Reilly-Jones, Program Coordinator
- Presentation from the Public Health Department on the Community Health Improvement Plan – Dr. Matt Feaster, Division Manager, Epidemiology & Disease Control Division, and Mariela Muro, Management Analyst III, Epidemiology & Disease Control Division

September 2025:

- Presentation from the Eviction Prevention and Rental Assistance Program regarding rent increases following the Eaton Fire and eviction prevention in Pasadena – Stacey McCarroll, Friends in Deed

October 2025:

- Presentation from the Department of Housing regarding proposed housing development with Planned Parenthood – Jim Wong, Director, Department of Housing, and Caroline Lockwood Nelson, Program Coordinator (Staff – Washington)

November 2025:

- Presentation on updates from the Office of the Young Child – Eva Rivera, MSW, Program Coordinator, City Manager's Office
- Presentation of Community Development Block Grant (CDBG) Program Year 2024–2025 Consolidated Annual Performance and Evaluation Report (CAPER) Public Services – Randy Mabson, Program Coordinator III, Department of Housing

December 2025:

- Presentation from the Frank D. Lanterman Regional Center regarding an overview of the Regional Center System, which provides services and support for individuals with developmental disabilities and their families – Syuzanna Mejlumyan, Manager, Koch Young Resource Center, and Katy Granados, Assistant Director, Client and Family Services
- Presentation from Ability First regarding their programs and services for the disabled community – Magally Lopez, Supported Employment Case Manager

January 2026:

- Community Listening Session: Presentation from 211LA regarding services provided in collaboration with Pasadena resources – Daniel Molina, Chief Program Officer, and Nancy Duenez Velazquez, Housing Director (Services for the Unhoused)

February 2026:

- Presentation from Hillsides Youth on the Move regarding their Transitional Age Youth (TAY) program – Joshua Mathieu, Social Services Manager
- Presentation from the Flintridge Center regarding the RAY (Re-Entry Action for Youth) program – Lorenzo Fuentes, Case Manager, and Malik Dorton, Case Manager

March 2026:

- Presentation from the City Attorney's Office focusing on the Diversion Program as it applies to domestic violence cases in the City of Pasadena – Tim Wellman, Chief Assistant City Prosecutor
- Presentation from the Commission on the Status of Women regarding the purpose of the Commission and issues they are addressing through their work plan – Maura Harrington Roggero, Chair

April 2026:

- Presentation from the Department of Housing regarding the approval of the PY26 Community Development Block Grant (CDBG) recommendation for Public Service Funding – Staff, Randy Mabson, Program Coordinator
- Presentation from Foothill Workforce Development regarding employment and career services available to the community, including connections to workforce opportunities – Staff, Michael Trogan, Career Services Administrator
- Presentation from the Los Angeles County Department of Mental Health regarding the County's mental health crisis response protocols – Miriam Brown, Deputy Director, Emergency Outreach and Triage Division
- Overview of Pasadena Public Health Department Services and Role in the Community Health Improvement Plan – Staff, Manuel Carmona, Director of Public Health

May 2026:

- Presentation from the Family Resource Center at Pasadena City College, regarding support services for students who are parents – Marisol M. Jara-Garza, Coordinator, and Ricardo Castillo, Dean, College Life and Readiness, Office of Student Life
- Presentation from Prash Patil, owner of La Casa Motel, a master lease site for interim housing

June 2026:

- Annual Meeting – Wednesday, June 10, 2026, at 6:00 p.m., at the Jackie Robinson Community Center, 1020 North Fair Oaks Avenue, Pasadena, CA 91103.

(Updates approved May 13, 2026)

HUMAN SERVICES COMMISSION
MEETING ATTENDANCE RECORD
July 2025 – June 2026

MEMBERS	07/09/2025 Regular	08/13/2025 Regular	09/10/2025 Regular	10/08/2025 Regular	11/12/2025 Regular	12/10/2025 Regular	01/14/2026 Regular	02/11/2026 Regular	03/11/2026 Regular	04/08/2026 Regular	05/13/2026 Regular	06/10/2026 Regular	TOTAL MEETINGS ATTENDED	ATTENDANCE RECORD PERCENTAGE
Joshua Levine Grater - Chair (Agency Representative)	P	P	P	P	P	P	P	P	P	A	P	P	11	91.67%
Tunisia Offray - Vice Chair (District 7)	P	P	A	P	P	P	P	A	P	P	P	P	10	83.33%
Anne Lee (Mayor)	/	/	/	/	/	/	/	/	P	A	P	P	3	75.00%
Latasha D. Jamal (District 1)	P	P	A	P	P	A	P	U	A	A	P	A	6	50.00%
Andrea Edoria (District 2)	A	P	P	P	A	P	P	P	A	P	P	P	9	75.00%
George Paccerelli (District 4)	P	P	P	P	P	P	P	P	P	P	P	P	12	100.00%
Malissa Barnwell-Scott (District 5)	P	P	A	U	P	U	P	P	P	P	A	P	8	66.67%
Anthony Orlando (District 6)	/	P	P	P	P	P	P	P	P	P	P	P	11	100.00%
Ingrid Sotelo (PCC)	P	U	P	P	A	P	A	A	P	P	A	P	7	58.33%
Ana Maria Apodaca (PUSD)	A	A	P	P	P	P	P	A	P	P	A	P	8	66.67%
Lisa Wilson (Agency Representative)	P	P	P	A	P	A	A	P	P	P	A	P	8	66.67%
Sheri Bonner (Agency Representative)	P	P	A	P	P	P	A	P	P	P	P	P	10	83.33%
Vacant (District 3)														

LEGEND
P - PRESENT
A - EXCUSED ABSENCE
U - UNEXCUSED ABSENCE
XX - CANCELED MEETING
NQ - NO QUORUM

Total Meetings Held	12

City of Pasadena Human Services Commission

Work Plan: 07/08/2026–06/09/2027

Mission:

The purpose of the commission is to advise and make recommendations to the council regarding the human service needs of people of all ages in this community. This commission will aid the City in facilitating collaborative efforts and a coordinated approach to improve and expand the delivery of quality human services in Pasadena. This commission is established to respond to significant unmet human service needs and gaps as identified in such documents that include, but are not limited to, the Early Child Development Policy, Needs Assessment, and related materials.

The commission shall:

1. Facilitate bringing City and community resources together to ensure the delivery of effective human services to people of all ages;
2. Formulate ideas and suggest plans and programs designed to promote the availability and effectiveness of human services;
3. Promote cooperation and collaboration among local agencies, organizations and commissions involved in the delivery of human services, consistent with the roles and responsibilities outlined in such documents as the Human Services Commission work plan;
4. Recommend priorities to the council for City resources which respond to identified unmet human service needs;
5. Collaborate with commissions, advisory groups, community agencies, provider organizations, groups, and individuals to facilitate effective collaboration in addressing human service issues in Pasadena;
6. Advise the council on ways to achieve human service goals consistent with council-adopted policies which address human services.

FY 2026–2027 Ad Hoc Committees:

Ad Hoc Committee: Objective #1 – Early Childhood & Elementary-Aged Children

Ad Hoc Committee: Objective #2 – People Experiencing Homelessness

Ad Hoc Committee: Objective #3 – Access to Affordable Healthcare

Ad Hoc Committee: Objective #1 – Early Childhood & Elementary-Aged Children

Objective Purpose: Support developmental health of children in Pasadena with a lens toward equity. Promote awareness of resources for children, female heads of households, and caregivers.

Commissioners: Barnwell-Scott, Sotelo, Apodaca, Lee

Action Items:

- Determine ways to support agencies to support young children.
- Collaborate with the Office of the Young Child to develop a resource guide for female heads of household and caregivers.
- See the results of the 2022 Early Childhood Development Policy, what has been implemented, and if there are any recognizable changes due to the implementation.

Work Plan Updates:

July 2026:

- Chair Grater appointed Commissioners Barnwell-Scott, Sotelo, Apodaca, and Lee to the ad hoc committee. Commissioner Barnwell-Scott was selected to serve as lead for the ad hoc committee.
- The Commission reviewed and revised the objective purpose to reflect support for the developmental health of children in Pasadena and promotion of resources for children, female heads of households, and caregivers.
- The ad hoc committee did not meet and there were no updates to the objective.

Status:

Ad Hoc Committee: Objective #2 – People Experiencing Homelessness

Objective Purpose: Increase the availability of interim and temporary housing in Pasadena and advocate for policies targeted for women, seniors, and domestic violence survivors.

Commissioners: Orlando, Grater, Paccerelli, Edoria, Offray (resigned, July 13, 2026)

Action Items:

- Collaborate with the Commission on the Status of Women and the Senior Commission to better address the needs of those subgroups of the unhoused population.
- Advocate for more targeted policies to address the housing needs of domestic violence survivors.
- Work with City Council and the HHPC (Housing, Homelessness, and Planning Committee) to advance plans for transitional housing.

Work Plan Updates:

July 2026:

- Chair Grater appointed Commissioners Orlando, Paccerelli, Offray, and Edoria to the ad hoc committee. Commissioner Orlando was selected to serve as lead for the ad hoc committee.
- The Commission reviewed and revised the objective purpose to reflect increasing the availability of interim and temporary housing in Pasadena and advocating for policies addressing the needs of women, seniors, and domestic violence survivors.
- Chair Grater reported that the ad hoc committee met on June 26, 2026, and discussed next steps for the Transitional Housing Report developed during the previous fiscal year. The ad hoc committee discussed a request for the Commission to approve the report, finalize the document, and submit it to the Housing, Homelessness, and Planning Committee in accordance with staff's guidance. Staff (Washington) explained that, once finalized, the report should be provided to staff for submission through the department, posting on the Commission webpage, and forwarding to the Housing, Homelessness, and Planning Committee. The Commission reviewed the report and did not have any changes. The report was approved as part of the FY 2026–2027 Work Plan and will be finalized for submission to Staff (Washington).
- The ad hoc committee discussed reviewing the current objectives and action items of the Commission on the Status of Women and Senior Commission to identify potential areas of collaboration. The committee also discussed inviting representatives from both commissions to a future ad hoc committee meeting.
- The ad hoc committee identified the Commission on the Status of Women's planned update to the Report on the Status of Women in Pasadena as a

potential opportunity to contribute information related to homelessness and housing needs.

- The ad hoc committee discussed exploring a listening session to learn directly from domestic violence survivors about their housing needs and contacting researchers to identify surveys and other data that could inform more targeted policies.

Status:

Ad Hoc Committee: Objective #3 – Access to Affordable Healthcare

Objective Purpose: Consolidate and increase awareness of resources for affordable and equitable healthcare.

Commissioners: Wilson, Orlando, Edoria, Barnwell-Scott, Apodaca

Action Items:

- Collaborate with the Accessibility and Disability Commission and the Commission on the Status of Women.
- Collaborate with PPHD (Pasadena Public Health Department) and PUSD (Pasadena Unified School District) on identifying gaps in access to healthcare (substance abuse, mental health, reproductive health, maternal & infant health, chronic disease, older adults).

Work Plan Updates:

July 2026:

- Chair Grater appointed Commissioners Wilson, Orlando, Edoria, Barnwell-Scott, and Apodaca to the ad hoc committee. Commissioner Wilson was selected to serve as lead for the ad hoc committee.
- The Commission reviewed and developed the objective purpose to focus on consolidating and increasing awareness of resources for affordable and equitable healthcare.
- The ad hoc committee did not meet and there were no updates to the objective.

Status:

Human Services Commission

Presentation Calendar FY 2026–2027

To be scheduled:

- Presentation from the Pasadena Public Health Department regarding an update on the Community Needs Assessment – Staff
- Presentation from Options for Learning on the organization
- Presentation from STARS on the organization
- Presentation from Harambee on the organization
- Presentation from the Pasadena Early Childhood Hub Network regarding their services
- (Sept) Presentation from Department of Housing regarding the 2025 Annual Count and the 2026 Point-in-Time Homeless Count – Jennifer O'Reilly-Jones, Program Coordinator III

July 2026:

- No presentation.

August 2026:

- Introduction to the preparation of a new General Plan Element to address Environmental Justice – Ani Garibyan, Planner, and Anita Cerna, Principal Planner, Planning Department

September 2026:

- Presentation from Azure Housing regarding transitional housing opportunities – Gene Edelman, Co-Founder (Grater)

October 2026:

- Presentation from Department of Angels regarding the state of mental health of Pasadena residents post Eaton Canyon Fire (Lee)

November 2026:

- Presentation of Community Development Block Grant (CDBG) Program Year 2025–2026 Consolidated Annual Performance and Evaluation Report (CAPER) Public Services – Randy Mabson, Program Coordinator III, Department of Housing

December 2026:

- Presentation from UCLA regarding the Early Development Instrument (EDI) (Apodaca)

January 2027:

- Presentation from ChapCare regarding healthcare access in Pasadena (Lee)

February 2027:

- Presentation from the Office of the Young Child regarding the Celebration of the Young Child and an update on activities – Staff

March 2027:

- Listening Session on Domestic Violence in partnership with the Commission on the Status of Women (Orlando)

April 2027:

- Presentation from the Department of Housing regarding the approval of the PY27 Community Development Block Grant (CDBG) recommendation for Public Service Funding – Staff, Randy Mabson, Program Coordinator

May 2027:

- Presentation from the Los Angeles County Department of Homeless Services and Housing regarding an update on County resources (Paccerelli)

June 2027:

- Annual Meeting

(Updates approved July 8, 2026)