



## NOVEL CORONAVIRUS (COVID-19) GUIDANCE FOR MARKETS

The food distribution chain is critical to the public's health, and grocery stores and charitable food distribution sites should remain fully open and operational.

### **Ensure social distancing of six feet per person for non-family members**

- ✓ Stagger customer entry
- ✓ Reduce occupancy in store to 50% of posted requirement
- ✓ Encourage customers to maintain a distance of 6 feet when waiting outside and at the register

### **Instruct sick employees to stay home**

Instruct sick employees to stay home and not return to work until their symptoms are significantly improved and they are free of fever for at least 24 hours without fever-reducing medication. Send employees home immediately if they arrive to work sick or become sick during the day.

### **Promote good customer practices**

Post signs in visible locations asking customers to remain home if sick, even with mild illness. Instruct staff to maintain a distance of 6 feet when interacting with patrons that appear ill.

### **Provide sanitizer**

Provide alcohol-based hand sanitizer (60% alcohol) for customers at entrance and in common areas. Provide sanitizer wipes for shopping carts.

### **Clean and disinfect surfaces**

Frequently clean and disinfect customer counters, cash registers, PIN pads, refrigerator door handles, doorknobs, bathroom fixtures, toilets, trashcans, and phones. Use an [Environmental Protection Agency](#) (EPA) registered product that is effective against COVID-19, and follow label instructions for required contact time and ventilation.

### **Instruct employees to wash their hands**

Provide handwashing sinks that are fully stocked with soap, paper towels, and hands-free trash receptacles. Post handwashing instructions that direct employees to properly wash their hands and arms with soap and warm water for 20 seconds. Instruct employees to wash their hands **before** eating or drinking, and to avoid touching their eyes, nose, and mouth with unclean hands

### **Discontinue Buffets and Demos**

Discontinue offering unpackaged food for self-service. Discontinue sampling food.

### **Submit Questions or Concerns**

If you have questions or concerns contact the Pasadena Environmental Health Services Division at 626-744-6004, or through the Citizen Service Center by calling 626-744-7311 or by visiting <https://www.cityofpasadena.net/CSC>.

For more information, visit the Pasadena coronavirus webpage at <https://www.cityofpasadena.net/public-health/news-announcements/information-on-covid-19/>.